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GREEN HILLS

COMMUNITY ACTION AGENCY

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FORWARD

"Nobody cares how much you know until they know how much you care."

-John Wooden, UCLA basketball coach

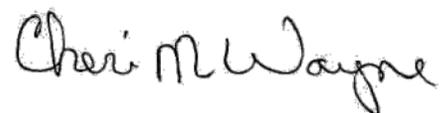
This is a quote that is attached to the electronic signature of every e-mail I send out, and it is a reminder to me, and hopefully many others, that the way we shape our future leaders is by teaching them core values that creates caring communities where people can thrive. A place where those less fortunate are provided with tools by organizations, community groups, and individuals to improve their situation for themselves and their families, and in time gives them an opportunity to give back. On January 8, 1964 President Lyndon B. Johnson declared an unconditional "War on Poverty", and later in August of 1964 he signed into law the Economic Opportunity Act, which created many new programs to assist people in the US with their efforts of getting out of poverty, including Community Action. For nearly 50 years employees in Community Action have been in the business of showing people how much they care, whether it's working with our youth to prepare them for the workforce, or by assisting a couple in their efforts to find safe and affordable housing in hopes they one day would be a homeowner.

Since 1965 the staff at Green Hills Community Action Agency has been working with residents of the nine (9) counties in the Green Hills Region to improve their situation. While our clients struggle with certain barriers, it is clear that our organization also has faced many challenges. Whether it was the long-term effects of budget cuts due to sequestration, a weak cash position creating needed internal changes, a reduced workforce, or a change in leadership on our Board of Directors, we were still able to provide services to those in need based on our mission. At the end of the day it is the success stories which allow us to help celebrate EVERY accomplishment, and prove to our funders and partners that what we do is making a difference. And in a year that marks the 50th Anniversary of the Community Action Movement, when some people say that Community Action failed because there is still poverty, it is one way we show that we are "moving the needle" by reducing poverty one family at a time!

We would like to thank the volunteers that serve on our Board of Directors, our funders and partners, and our staff for their dedication to our agency and to Community Action. When people come together with a caring heart and a desire to change things for the better, so much more can be accomplished.



Aaron Franklin, Chief Executive Officer



Cheri Wayne, Board Chair

OUR BOARD

Fiscal Year '13 Board of Directors

Cheri Wayne
DJ Hopkins
David Seiberling
DeAnna Savage
Dianne Hendee
Edna Foster
Gerald McBrayer
Gerald Owings
Grace Carder
Joe Brinser
John Watt

Lawrence Allen
Marvin Meeker
Peter Williams
Phillip Sensenich
Rick Smith
Russ Hamilton
Shane Cox
Todd Rodenburg
Tracy Wheeler
Zach Martin
Irene Jackson

Chair: *Cheri Wayne*

Vice Chair: *Gerald Owings*

2nd Chair: *Grace Carder*

Secretary: *D.J. Hopkins*

Treasurer: *Shane Cox*

our history

In the early years GHCAA consisted of two separate entities. On March 8, 1965, Livingston County Human Resources Development Corporation formed to serve Livingston County "or vicinity". Then in March 1967 the name was changed to Human Resources Development Corporation of Linn, Livingston, Daviess, and Caldwell Counties. On June 4, 1965 The Green Hills Area Human Resources Development Corporation was formed to serve the residents of Grundy, Mercer, Putnam and Sullivan counties. Later in 1967, Harrison County was added to the organization to make it a five (5) county service area. Both organizations were formed in response to then President Lyndon B. Johnson's "War on Poverty", which was declared during his first State of the Union Address in 1964.

The two Community Action Agencies merged in April 1969 and the name was changed to Green Hills Human Resources Corporation. For nearly 22 years the organization operated under this name, but in March 1992 there was a need to have "community action agency" in the name, so the name was then changed to its current title.



HIGHLIGHTS

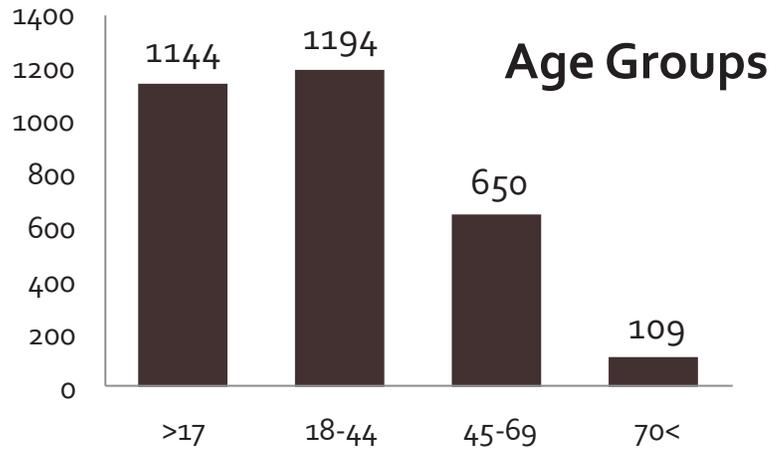
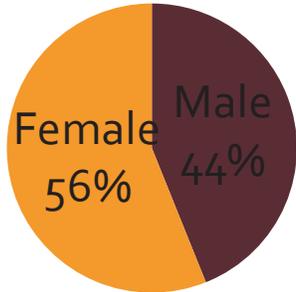
- **106** unemployed individuals obtained a job
- **124** participants improved their job skills
- **1,027** families were helped with housing
- **3,857** households were helped with utilities
- **37** houses were weatherized or rehabbed
- **35** people became involved the community
 - **1,644** senior citizens were helped
 - **2,282** disabled persons were helped
- **1,110** referrals for assistance were made
- **359** youths avoided risk-taking behavior
- **1,235** people received annual health exams
- **1,370** people received reproductive services
 - **175** people received HIV testing
- **136** pounds of produce were distributed
- **186** hours of training attended by staff

*Without personal accountability,
we cannot grow, nor can we ever
improve ourselves."*

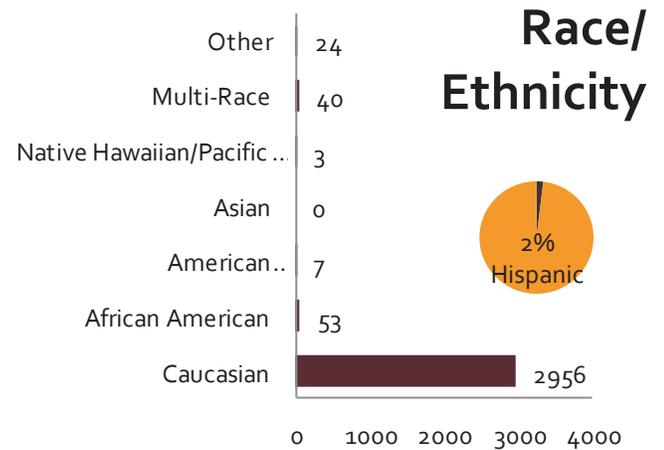
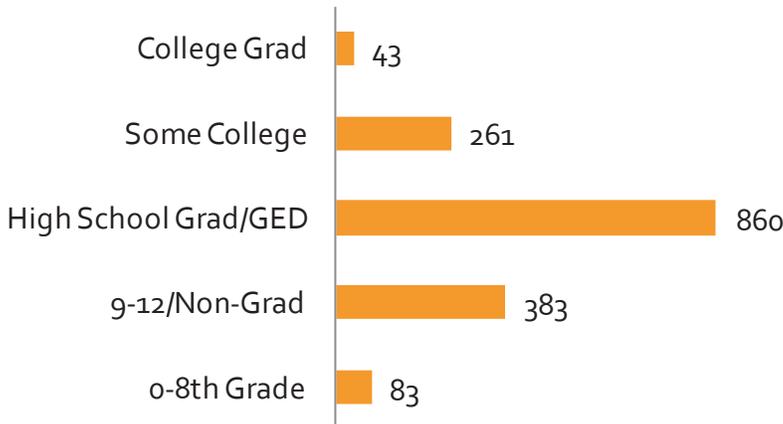
DEMOGRAPHICS

Individuals Helped: 3,539
Families Helped: 1,486

Clients By Gender



Education Level

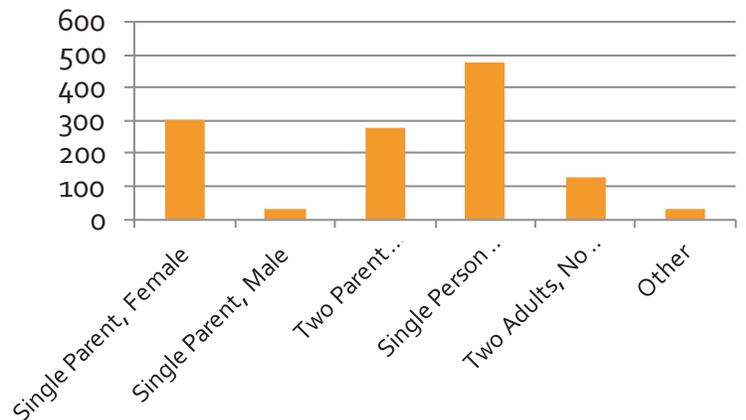
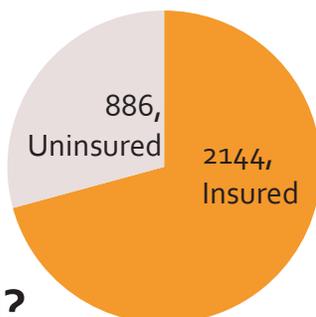


Clients with disabilities - 477
Clients without disabilities - 2611

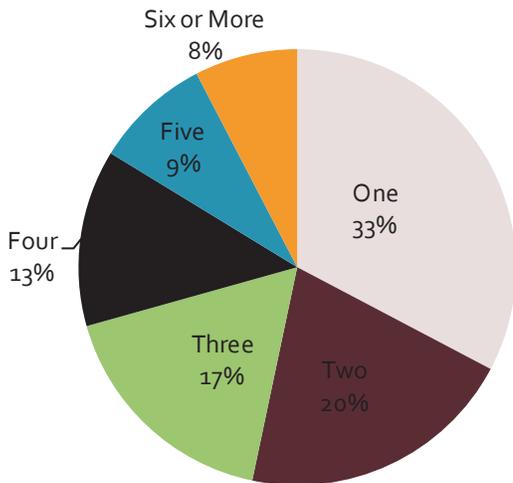
Clients with Disabilities

Family Type

Who's Insured?

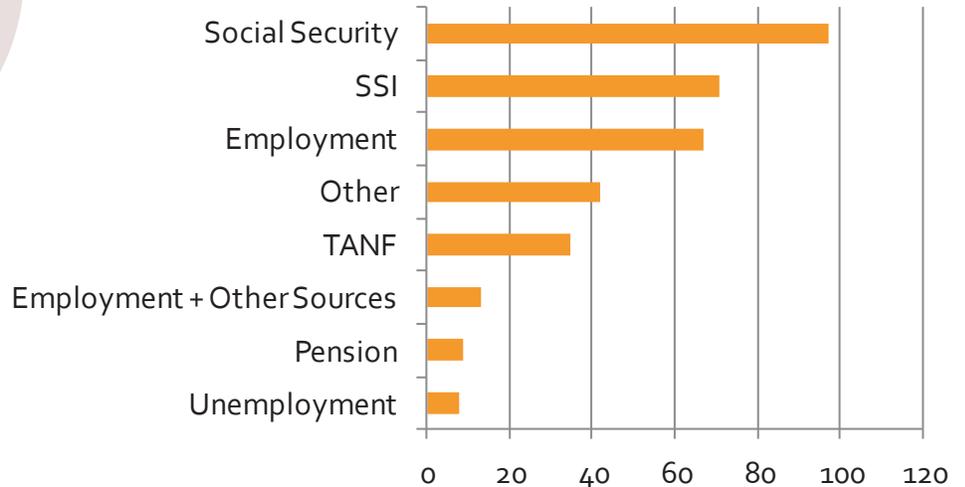


Family Size



Sources of Income

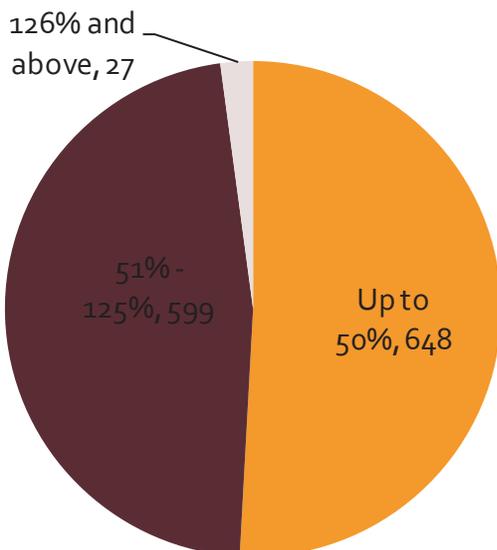
90% reported some income
10% reported no income



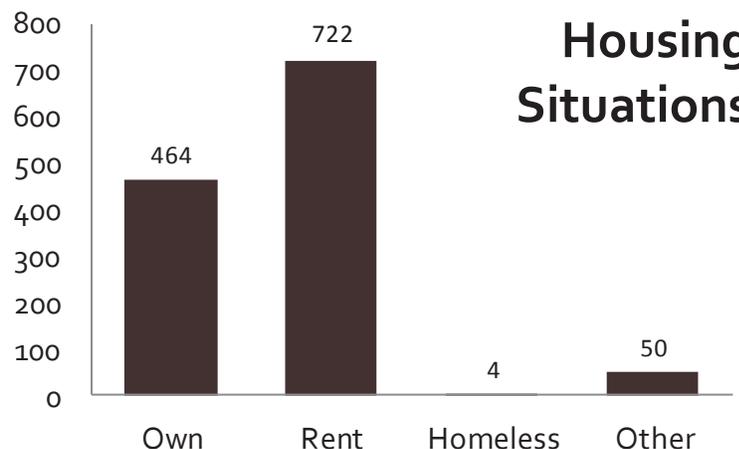
What is the "percentile of poverty"?

The Department of Health and Human Services issues what are known as "Federal Poverty Guidelines" each year, which most assistance programs use to determine client eligibility for applying households. Since the 1960s, the United States government has defined poverty in absolute terms. When the Johnson administration declared "war on poverty" in 1964, it chose an absolute measure. The "absolute poverty line" is the threshold below which families or individuals are considered to be *lacking the resources to meet the basic needs for healthy living; having insufficient income to provide the food, shelter and clothing needed to preserve health.*

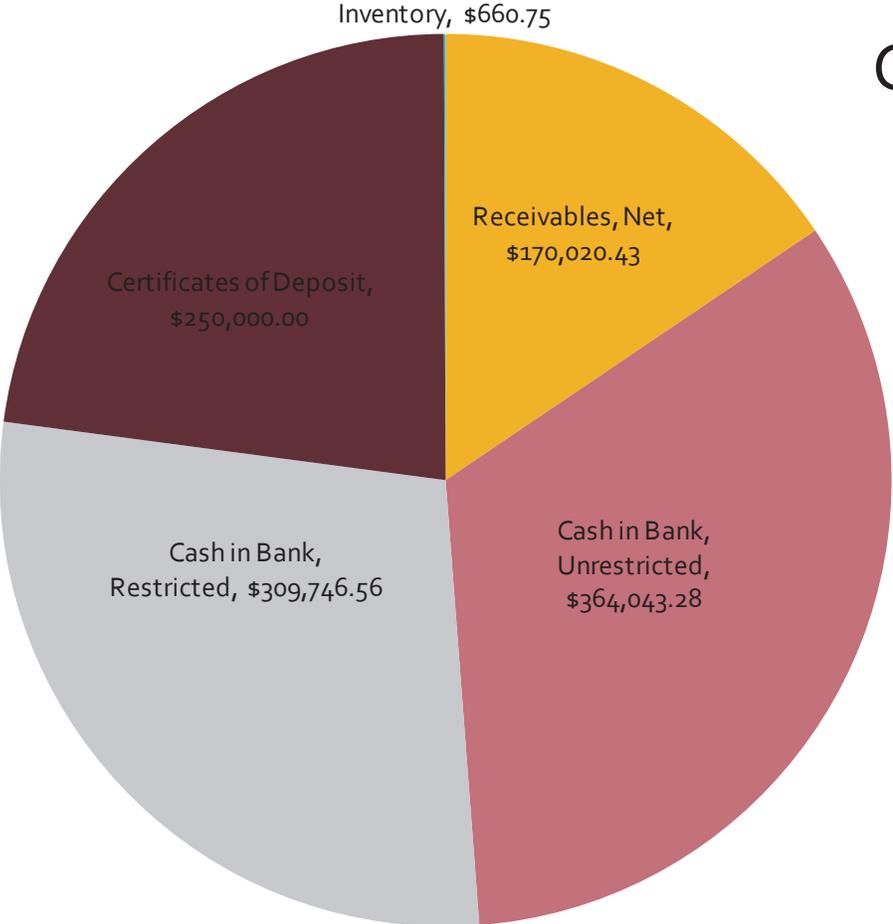
Percentile of Poverty



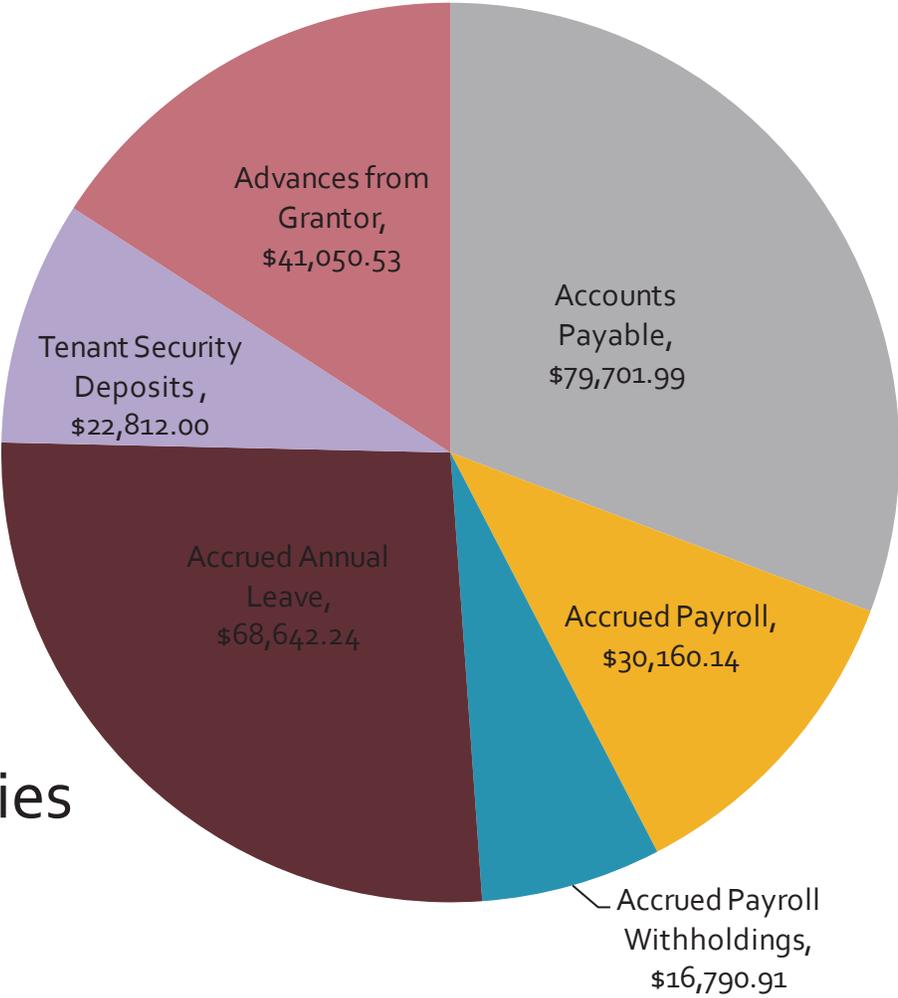
Housing Situations



Current Assets



Current Liabilities



FISCAL REPORT

Assets

Current Assets:

Cash

| | |
|-----------------------------|---------------|
| Cash in Bank - Unrestricted | \$ 364,043.28 |
|-----------------------------|---------------|

| | |
|---------------------------|------------|
| Cash in Bank - Restricted | 309,746.56 |
|---------------------------|------------|

| | |
|------------|------------|
| Total Cash | 673,789.84 |
|------------|------------|

| | |
|-------------------------|------------|
| Certificates of Deposit | 250,000.00 |
|-------------------------|------------|

| | |
|------------------|------------|
| Receivables, Net | 170,020.43 |
|------------------|------------|

| | |
|-----------|--------|
| Inventory | 660.75 |
|-----------|--------|

| | |
|-----------------|----------|
| Prepaid Expense | 1,247.89 |
|-----------------|----------|

| | |
|----------------------|--------------|
| Total Current Assets | 1,095,718.91 |
|----------------------|--------------|

Non Current Assets:

| | |
|---------------------|--------------|
| Capital Assets, Net | 4,507,293.84 |
|---------------------|--------------|

| | |
|---------------------|---------------------|
| Total Assets | 5,603,012.75 |
|---------------------|---------------------|

Liabilities & Net Assets

Current Liabilities:

| | |
|------------------|-----------|
| Accounts Payable | 79,701.99 |
|------------------|-----------|

| | |
|-----------------|-----------|
| Accrued Payroll | 30,160.14 |
|-----------------|-----------|

| | |
|------------------------------|-----------|
| Accrued Payroll Withholdings | 16,790.91 |
|------------------------------|-----------|

| | |
|----------------------|-----------|
| Accrued Annual Leave | 68,642.24 |
|----------------------|-----------|

| | |
|--------------------------|-----------|
| Tenant Security Deposits | 22,812.00 |
|--------------------------|-----------|

| | |
|-----------------------|-----------|
| Advances from Grantor | 41,050.53 |
|-----------------------|-----------|

| | |
|-------------------------------------|------|
| Current Maturities of Notes Payable | 0.00 |
|-------------------------------------|------|

| | |
|---------------------------|------------|
| Total Current Liabilities | 259,157.81 |
|---------------------------|------------|

Long-Term Liabilities

| | |
|---------------|------|
| Notes Payable | 0.00 |
|---------------|------|

| | |
|---|------|
| Less: Current Maturities of notes Payable | 0.00 |
|---|------|

| | |
|-----------------------------|------|
| Total Long-Term Liabilities | 0.00 |
|-----------------------------|------|

| | |
|--------------------------|-------------------|
| Total Liabilities | 259,157.81 |
|--------------------------|-------------------|

Net Assets:

| | |
|--------------|--------------|
| Unrestricted | 1,105,006.42 |
|--------------|--------------|

| | |
|------------------------|--------------|
| Temporarily Restricted | 4,238,848.52 |
|------------------------|--------------|

| | |
|------------------|--------------|
| Total Net Assets | 5,343,854.94 |
|------------------|--------------|

| | |
|---|---------------------|
| Total Liabilities & Net Assets | 5,603,012.75 |
|---|---------------------|

HUD/SECTION 8

The housing choice voucher program exists to assist low-income families, the elderly, and the disabled in affording decent, safe, and sanitary housing in the private market.

Housing assistance is provided on behalf of the family or individual, allowing participants to find their own housing - including single-family homes, townhouses or apartments. Homes are inspected and reviewed regularly to ensure they continue to meet program guidelines.

The Public Housing Agency determines eligibility based on gross annual income and family size. The maximum housing assistance amount is generally the lesser of the payment standard minus 30% of the family's monthly adjusted income or the gross rent for the unit minus 30% of monthly adjusted income.

Since the demand for housing assistance often exceeds the limited resources available to HUD and the local housing agencies, long waiting periods are common. In fact, a PHA may close its waiting list when it has more families on the list than can be assisted in the near future. *Our Waiting List could be anytime up to one (1) year.* PHA will serve those from the wait list in preference order: 1st - Elderly; 2nd - Disabled; 3rd - Employed; and 4th - Local and all others in order of date and time of completed application.

The Housing Choice Voucher Program, sometimes called HUD or Section 8, helped over 4,000 people in our area to find housing in fiscal year 2013 alone!

HOUSING

Home Construction: The goal of the Housing Development Program is to develop safe, affordable and quality rental homes and apartment units in the Green Hills region. Our construction crew has developed low income rental homes & apartment complexes with local, state and federal partnerships & local vendors with grants from Missouri Housing Development Commission since 1992. GHCAA currently has received over \$8.5 million in grant funds for properties located across our nine counties.

Home Repair: The goal of the Home Repair Opportunities Program, funded by Missouri Housing Development Commission, is to serve as an aid to help preserve older homes in our area. The program also assists families to remain in their homes for a greater number of years. The Home Repair Program focuses on lead risk reduction, emergency repairs, weatherization, and accessibility. This program has rehabilitated 249 homes in our area since 1997!

Rental Home Management: The goal of the Rental Home Management Program is to provide safe, affordable and quality rental houses and apartment units to low income families in the Green Hills region. GHCAA currently manages 116 housing units in the region, including single family homes and apartment complexes. Staff teaches tenants proper care and maintenance of their homes to help them reach their future housing goals.

COMMUNITY

The Community Services program is made up of several programs funded by the State of Missouri Community Services Block Grant Unit. The purpose of the Community Services Block Grant Program (CSBG) is to provide assistance to Community Action Agencies for the reduction of poverty, the revitalization of communities, and the empowerment of low-income families and individuals in both rural and urban areas to become fully self-sufficient.

Emergency Stabilization Programs: are designed to help families and individuals through an immediate crisis. The programs are normally a one-time service that helps clients get back on their feet.

Family Development Programs: Family Development Programs are used to educate and empower low-income families, giving them the tools to overcome poverty.

Offender Empowerment: This program was designed to improve outcomes for people returning to communities from prisons and jails through intensive case management and adult mentoring. A few of the services offered as part of this program include resume preparation, basic needs assessments, job searches, covering counseling costs, and help with locating community resources.

Energy Assistance: Thousands of families contact GHCAA each winter and summer season for help paying their utility bills. They were helped during times of crisis to avoid disconnection of utilities used for heating or cooling.



WEATHERIZATION

Weatherization: The Green Hills Weatherization program is going strong, offering home improvement to families in northern Missouri and helping them to save on their utilities while improving the condition of their home! During FY13, this program helped 37 households by providing repairs and weatherization.

Thanks for your help in fixing my house. It's a big relief to have the house feeling warmer, especially helping make the house safer. God blessings.

WOMEN'S HEALTH

Thousands of people living in a 10-county area in rural northern Missouri rely on the Women's Health Services program provided by Green Hills Community Action Agency for their health-care.

Green Hills Community Action Agency Women's Health Services clinics are open to all people living within the service area, regardless of their financial situation, age, race, or gender. Fees are charged on a sliding scale based on the patient's income, with both private insurance and Medicaid being accepted, as well as donations from patients and the public. All services are strictly confidential.

Our program schedules over 150 clinics a year where women receive their annual breast and reproductive system examinations, family-planning information and other related health & wellness services. The health clinics also provide some services to men, most often related to STD screening and general reproductive health.

While the staff of Women's Health Services focus mainly on reproductive health, they do refer patients to other medical and mental health providers when needed. Clinic staff includes a nurse practitioner and educators specifically trained in family planning services.

www.greenhillswomenshealth.org

EMPLOYMENT & TRAINING

Missouri Works Assistance (MWA) Program: Green Hills MWA Program is designed to help those families receiving Temporary Assistance gain job skills and/or education in order to obtain employment. The MWA program serves, on average, 200 single parent households and 40 two-parent households. MWA participants can take part in a variety of activities including, but not limited to, job search, volunteering, subsidized employment, vocational rehabilitation, vocational education, and work study.

WIA Youth Program: Green Hills Youth Program is focused on helping students with barriers gain the necessary skills for continuing education and/or work experience. The program is broken down by in-school and out-of-school youth, ranging in age from 14 - 21. Green Hills serves, on average, about 30 youths per year. Each participant goes through an evaluation to determine what his/her needs are and how we can help them obtain their goals, such as education or work experience. The Youth Program also conducts Career Classes at numerous schools which teach students the "do's and don'ts" in obtaining employment. These students continue in our program until services are no longer needed or they reach the maximum age requirement.

Not only do we provide services to youth year round, we participate in the State Parks Youth Corp Program (SPYC). This program runs from June 1st through September 30th. SPYC helps young adults find employment within the state parks. It is a great opportunity to help those students not enrolled in our program gain work experience during the summer months.

looking toward the
future...

While the programs and services offered may have changed over the decades, the purpose of the agency has not. GHCAA has always worked at empowering families to help them overcome poverty.

GHCAA strongly believes that making each client central to their own success leads to a stronger, lasting impact in their lives. Repeatedly handing people a check without making them learn from it accomplishes nothing and only perpetuates the cycle of poverty.

So think of each supporting document we make you hand in as an opportunity for growth.



SUCCESS

Even our staff members have success stories to share! One 32 year veteran of the agency was happy to share some of his thoughts as an employee of GHCAA:

In 1981 it was still Green Hills Human Resources. I started thinking this wouldn't last long at \$3.75 per hour, but a job was a job after losing my farm.

*I have truly enjoyed my job for **32 years** now and hopefully I can make it 5 more years. There have been lots of ups and downs and I have seen a lot of people come and go.*

They gave me a job when times were tough and my kids were babies. This has been a great company to me.

*God bless and thanks to all,
Bob*

STORIES

Sue* and her young son had just moved to Missouri to escape an abusive marriage. In need of a little help to make ends meet, Sue enrolled in TANF (Temporary Assistance for Needy Families), and eventually came to our MWA (Missouri Works Assistance) program as well.

Sue was leery of working in the public sector, due to previous incidents with her abusive spouse. Her GHCAA MWA case worker placed Sue at a local senior center, strictly as a volunteer at first, to help her gain confidence and experience. As Sue became more comfortable with her new situation, she was moved to subsidized employment and advanced to become the center's head cook. She has since been able to completely move away from receiving any type of public assistance.

Not long ago, Sue interviewed for the recently vacated Director's position with the senior center where she first began as a volunteer. Her son is growing, she has remarried, and is leading a happy life.

**Name has been changed to protect privacy.*

Thank you very much for the energy assistance for my electricity through the City of Milan. I deeply appreciate your help which is a God-send. I hope you have a blessed year in 2014. You certainly help many people with your various services, and bless them.

PARTNERS

Green Hills Community Action Agency has forged many partnerships within our communities. We work with churches and civic groups, children and senior citizens, businesses, schools, government entities, and more. All working together toward a common goal - to improve the quality of life for residents in the nine county Green Hills region.

We have built over 300 partnerships in order to achieve positive results across our nine county service area!

DONATE

Many of our clients and other residents of the communities we serve don't realize just how vitally important local donations are to our agency. The majority of our current funding comes with very strict guidelines as to how it is allowed to be spent, and we encounter many situations in our daily work which do not neatly fit into any of these predefined categories. A donation to GHCAA is a donation toward the future of our local communities!

our service area

GHCAA covers nine core counties in rural northern Missouri & three additional counties receive limited services:

9 Core Counties

Caldwell

Daviess

Grundy

Harrison

Linn

Livingston

Mercer

Putnam

Sullivan

3 Limited Service Counties*

Carroll

Chariton

Ray

**Women's Health Services Clinics offered in these counties*

CONTACT US

Green Hills Community Action Agency
1506 Oklahoma Ave
Trenton MO 64683

855-290-8544 - Toll Free Phone
660-359-3907 - Local Calling
660-359-6619 - Fax
www.ghcaa.org



GHCAA

Serving the Green Hills Counties of
Caldwell, Daviess, Grundy, Harrison, Linn,
Livingston, Mercer, Putnam, and Sullivan;
with limited services in
Carroll, Chariton, and Ray.

OUR PROMISE

Community Action changes people's lives,
embodies the spirit of hope, improves
communities, and makes America a better
place to live. We care about the entire
community, and we are dedicated to help-
ing people help themselves and each other.

OUR MISSION

Green Hills Community Action works to
build vibrant communities.

OUR MOTTO

Strong Families
Strong Communities

www.ghcaa.org