

Our Community inAction

A Quarterly Publication of Community Action Partnership of North Central Missouri (CAPNCM)

Fall 2024 [July, August, September]



Section 8 Housing Choice Voucher Program

Section 8's (HUD) Housing Choice Voucher Program conducts phone interviews for applications as well as having an online application packet available on our website.

****County Resource Boxes DO NOT contain Section 8 HCV applications**** To schedule your appointment, please call 660-359-3907 or 1-855-290-8544, option #4, or go to www.capncm.org . You **MUST** schedule an appointment in order to apply by phone.

There is currently a waiting list with an up to 1-year wait time, this could be more or less. We try to pull sets of 20 applications every month or 2, process & offer vouchers to eligible applicants.

If you call & we do not answer, it is very important that you leave a voicemail. Voicemails should be clear and to the point, contain your name and a return phone number you can be easily reached at. Someone will return your call as soon as possible.



LIHEAP

Winter LIHEAP

Program Start Dates

(Annual applications may be turned in any time after these dates! There is NO DEADLINE to apply for energy assistance.):

Elderly/Disabled: October 1st

All other households: November 1st

Your household must submit a new application every year, even if you have used the program before. Your household must turn in the required supporting documentation every year, even if you have used the program before. Your application will not be approved until all the necessary paperwork has been received in our office.

Most assistance programs, including LIHEAP, require proof of income (pay stubs, taxes, social security letters, bank statements, child support case numbers, etc.), proof of identity (social security cards, marriage or divorce decrees, etc.), proof of need (copies of your utility bills, account numbers, your home address, etc.). Missing documentation will result in a delay of your approval, so be sure to pay close attention to what we need from you.

Standard applications are processed within 30 days PROVIDED WE HAVE RECEIVED ALL YOUR SUPPORTING DOCUMENTATION. Crisis applications are processed within 48 hours - again, provided our staff has the necessary documentation to approve your household's application.

Applications can be sent to our office via email (energy@ghcaa.org), postal mail

(CAPNCM c/o LIHEAP, 1506 Oklahoma Ave, Trenton, MO 64683)

Fax (1-844-503-1872)

or in-person drop-off. Applications, supporting forms, and complete details can be found on our website: <https://www.capncm.org/energy-services.html>

Due to our small staff size and number of calls we receive per day, we can't take each call as it comes into the office. **IF CLIENTS DO NOT LEAVE A NAME AND PHONE NUMBER, WE CANNOT CALL BACK.** Please also ensure your voicemail is set-up and not full so you can receive our return message(s).

CSBG

Our Community Services Block Grant Emergency Services crisis funds are set aside to help clients through an immediate emergency. This program started a new season on October 1st. All applicants are required to fill out a new application each program year. To qualify for Emergency Services a Community Services Application must be returned with proof of identity for all household members, income for the previous month for everyone in the household over 18, and a copy of the bill for which assistance is being requested.

Representatives of Green Hills Action Agency (CAPNCM) can be found at many local health fairs and meetings handing out information and answering questions about the available programs.



Housing & Weatherization



Do you or your family have a need for Weatherization? The Weatherization program provides low-income homes with minor home improvements such as sealing air leaks, increasing insulation, furnace replacement, and minor roof repair. The program weatherizes 2-3 homes per month, but does have a waiting list. If you have questions about qualifications? Contact Russell at Ext. 1078, Alicia at Ext. 1064 or Toni at Ext. 1024

Housing Development / Rentals have units' available in Harrison, Daviess, Caldwell, Linn, and Livingston Counties. If you are interested complete application on our website at www.capncm.org under Services, HD-Rentals. For questions contact Toni at 660-359-3907 ext. 1024

The weatherization crew worked on and completed seven homes during the July-September period.

The housing department prepared and rented seven homes from July-September.

Thank you to our Housing and Weatherization team!

Contact Options at CAPNCM

- If you are simply dropping off paperwork, please use the drop-box located inside the glass entryway at the front of the building.
- Most assistance can be utilized without even leaving home:
 - Toll-free phone line ~ 1.855.290.8544 or main line 660.359.3907
 - #0 – Operator
 - #1 – Energy Assistance
 - #2 – Weatherization
 - #3 – Community Services
 - #4 – Housing Assistance (Rental Assistance) and Rental Homes
 - Toll-free fax line ~ 1.844.503.1872 or main fax 660.359.6619
 - LIHEAP fax ~ 660.359.2038
 - Email ~ contactus@ghcaa.org energy@ghcaa.org grundypa@gmail.com
 - Website ~ www.capncm.org
 - Postal Mail ~ CAPNCM, 1506 Oklahoma Ave., Trenton, MO 64683

Facebook

The agency has a new Facebook Page

No other Agency Facebook Pages or Groups will be used

For information and updates please follow us on Facebook

<https://www.facebook.com/profile.php?id=61561750561709>

Hours of Operation

Monday – Thursday

7:30am – 5:00pm

Closed Every Friday!



Mission

CAPNCM offers services to individuals to become self-sufficient by empowering them to obtain the resources needed to build strong families & communities.

Vision

CAPNCM envisions a world without poverty in which all people have access to necessary resources and are treated with dignity.