



2017

Annual Report

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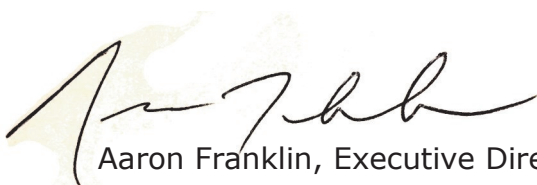
A Note From Our Director

"This country will not be a good place for any of us to live in unless we make it a good place for all of us to live in." - Theodore Roosevelt

"**Community Action** changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves, and each other." This is the national community action promise, which adorns many **Community Action** facility walls throughout the country, and is recited by many at the beginning of a meeting or event.

CAPNCM has continued its focus on making North Central Missouri a better place to live. In this year's annual report covering 2017, you will notice we have quality programs assisting those in need to make life a little easier. We advocate for low-income families who are eligible for our programs, and provide them with a "voice" or "platform" to inform communities of the effects poverty has on everyone. Poverty is ever-changing, creating the need for our **Community Action** Agency to consistently evaluate and modify our efforts to assist those in need, working toward self-sufficiency. With that being said, **Community Action** can lead the effort to make life easier and our communities a better place to live, but it really takes a collective effort of everyone in the community, individuals and businesses alike, to give back in some way. When you give your time or money to improve the economic conditions in your community, you increase opportunities for more people to succeed and be contributors in your community.

Our most recent audit is a prime example of how CAPNCM is working to make our communities, and America, a better place to live. For every dollar we received in funding in Fiscal Year 2017, 95 cents was spent on programming to improve our North Central Missouri counties. This is only accomplished with the most dedicated staff that has a passion to make the lives of others better. In addition, we are led by a Board of Directors that wants to see the lives of others improve, and volunteers who step up to meet a challenge when the need arises. It is the combined efforts of each of the aforementioned that ensures that CAPNCM continues to be a valuable resource to many rural communities, and for that, we thank you!



Aaron Franklin, Executive Director



Kristi Allen, Board Chair

BOARD OF DIRECTORS

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Kristi Allen

Vice Chair

Allan Seidel

2nd Chair

Gerald Owings

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Community Action Partnership of North Central Missouri (CAPNCM) is a 501 (c)(3) private, non-profit organization that is focused on assisting low-income individuals/families in their efforts to become self-sufficient, by providing services to enable them to improve their financial, physical, mental, and social level, and by operating programs designed to motivate people to help themselves. CAPNCM has operated in this capacity since its inception in 1965.

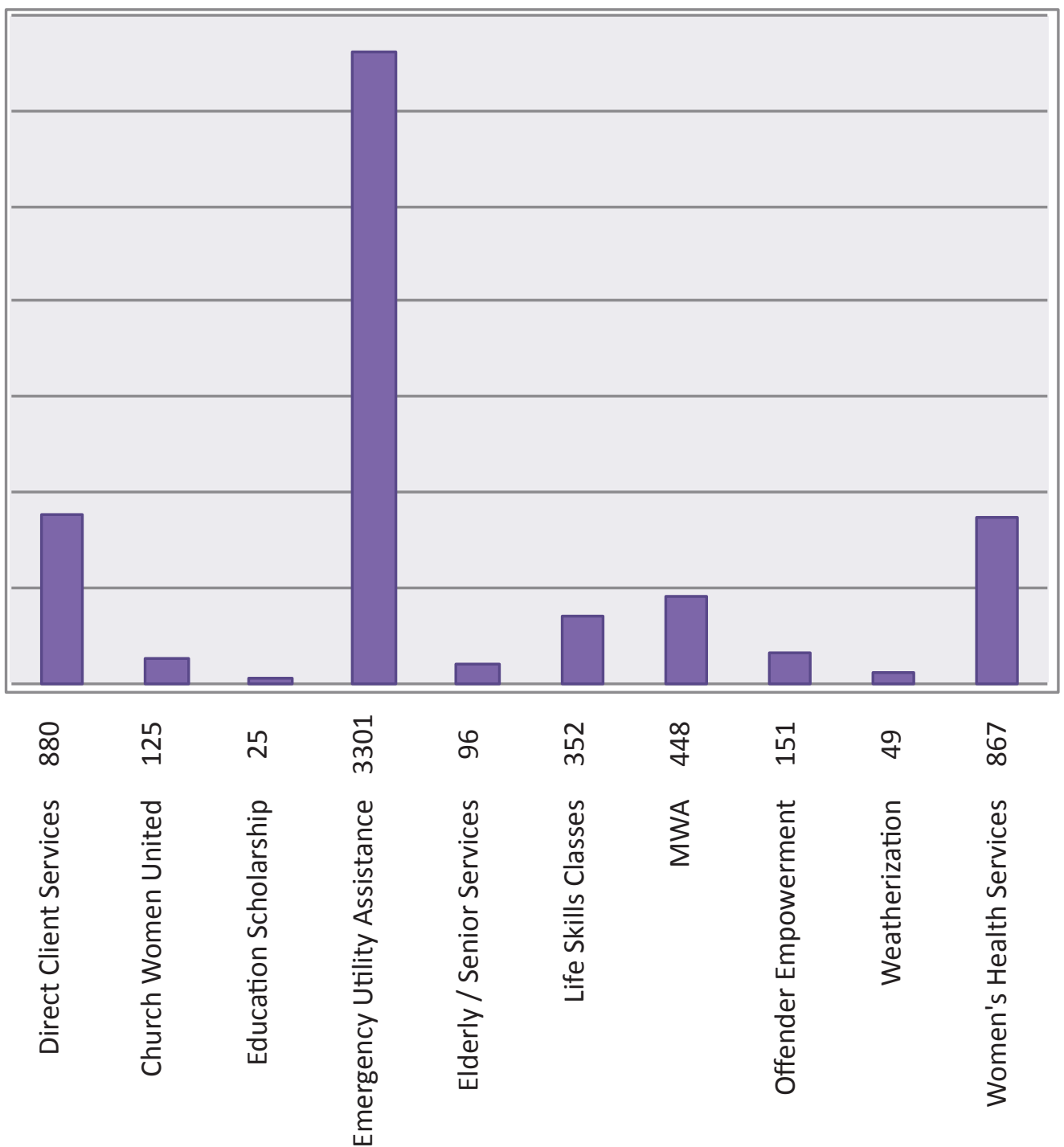
CAPNCM serves the northern Missouri counties of Caldwell, Daviess, Grundy, Harrison, Linn, Livingston, Mercer, Putnam, and Sullivan. In addition, they provide limited women's health services to Carroll, and Ray counties, and additional housing assistance services to Andrew, Buchanan, Clinton and DeKalb counties. Our history began on August 20, 1964, when President Lyndon B. Johnson signed the Economic Opportunity Act of 1964 into law. This act consisted of social programs to promote the health, education, and general welfare of the poor. It was the signing of this act that enabled the formation of what is today CAPNCM.

On March 8, 1965, Livingston County Human Resources Development Corporation formed to serve the residents of Livingston County "or vicinity". In 1967, the name was changed to Human Resources Development Corporation of Linn, Livingston, Daviess, and Caldwell Counties. Next, on May 10, 1965, Harrison County Economic Opportunity, Inc. formed to serve the residents of Harrison County. Then, on June 4, 1965, Green Hills Area Human Resources Development Corporation formed to serve the residents of Grundy, Mercer, Putnam, and Sullivan counties. Also, in 1967, Harrison County Economic Opportunity, Inc. merged with Green Hills Area Human Resources Development Corporation.

In April of 1969, the two (2) existing community action agencies in north central Missouri merged to create Green Hills Human Resources Corporation, and they continued to operate under this name for nearly 23 years, serving nine (9) counties in the Green Hills Region of Missouri. In March of 1992, the Board of Directors recognized a need to identify as a "Community Action Agency", and moved to change the name to Green Hills Community Action Agency.

With the need for consistent messaging across the entire network about the value, and role, of each Community Action Agency, the Board of Directors, once again approved another name change in June of 2015. On October 1, 2015, Green Hills Community Action Agency (GHCAA) began "doing business as" (DBA) Community Action Partnership of North Central Missouri (CAPNCM), creating alignment with the nationwide movement that is Community Action. CAPNCM endeavours to make the community aware of the issues encountered by low-income families, and serves as an advocate for the less fortunate by strengthening communications, along with planning and coordinating programs designed to serve the low-income community. For over 52 years, CAPNCM has been giving a hand up to people who seek to break the bonds of poverty.

Our Agency



Community Services Block Grant

All of the following programs are made possible by the Community Services Block Grant (CSBG) Program, which provides assistance to Community Action Agencies for the reduction of poverty, the revitalization of low-income communities, and the empowerment of low-income families and individuals in rural and urban areas to become fully self-sufficient.

Direct Client Services

Our crisis funds are set aside to help clients through an immediate emergency. These funds are a service, typically provided once annually, that help clients during an unexpected crisis. Direct Client Services can be used for rent or utility deposits, gas to get to/from doctor appointments, or some medications. As a part of this program, special funding was provided for the elderly in the form of a limited number of infrared heaters, fans, and AC units.

Education/Literacy (Life Skills) Classes

Each month, our agency offers educational classes to our clients covering a wide variety of topics. Our workshops are designed to educate and empower families, giving them the tools to overcome poverty. Our agency extended these classes to include a course of classes on Crock-Pot cooking.

Offender Empowerment

OEP is designed to help newly released offenders returning to communities from prisons and jails through intensive case management and adult mentoring. A few of the services offered as part of this program include resume preparation, basic needs assessments, job searches, assistance with counseling costs, and help with locating community resources.

Community Partnership Fund

The Community Partnership Fund provides up to \$500 to selected organizations within our service area. This program is designed to provide funding and assistance to groups, organizations, and companies that serve low-income individuals and/or families. Our hope is these funds will utilize the strengths and diversity of our community partners to build strong communities.

Information & Resource Distribution

CAPNCM sets up a booth at numerous fairs and events during the year to hand out brochures and applications, as well as answer questions and visit face-to-face with the public. We also have resource boxes available throughout the counties to make it easier for our clients to access the necessary applications and paperwork for our programs.

CAPNCM Continued Education Scholarships

Open to both traditional and non-traditional students planning to continue their education, scholarships are available annually to full-time, income-qualified residents of our service area.

Poverty Simulations

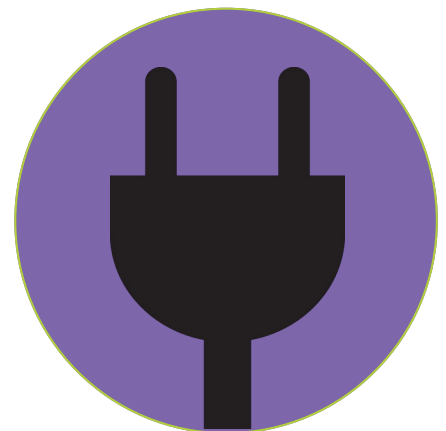
These simulations are a unique opportunity to help the community understand what life is like for those living in poverty. Many of the individuals and families in our nine (9) county service area face poverty every day. Participants role play in the lives of low-income families. Family scenarios are given out to participating groups and each family is given time to seek services and support, obtain financial assistance, and simply decide how to spend what little money they have to survive.

Energy Services

Thousands of families contact CAPNCM for help paying past-due heating and cooling bills. We help households avoid disconnections, pay off balances, afford propane, and even buy wood or pellets for their stoves. We also offer a limited number of air conditioners and/or infrared heaters to elderly or disabled persons, in dire need, through this funding.

The mission of the Low-Income Home Energy Assistance Program (or LIHEAP for short) is to assist low income households in meeting their immediate home energy needs.

LIHEAP offers basic funds for Energy Assistance (EA), as well as Energy Crisis Intervention Program (ECIP) funds for households with disconnection notices for their utilities. No appointment is needed to apply for these funds, but completed paperwork and certain supporting documentation are required to qualify. New applications and supporting documentation are called for each year.



Women's Health Services

Women's Health Services hosts daytime and evening clinics across 10 counties, which are open to all people, regardless of financial situation, age, race, or gender. At these clinics, women can receive monthly birth control pills, annual exams, family-planning information, and other related services, like STD screening and general reproductive health care. All clinics are income-based and use a sliding fee scale, offering complete privacy and attentive care for any number of reproductive issues. Men are welcome to attend clinic as well, with several services targeted toward male reproductive issues and their treatment.

CAPNCM Women's Expo

The Women's Health Services annual Women's Expo celebrated its 8th year in FY17. The Expo is a major yearly fundraising event for the WHS program, generating awareness, donations, and an open dialogue of the need for this program to maintain the health of low-income women and children in Missouri.

Housing Development

The main purpose of the Housing Development Program is to assist low-income people in their efforts to have safe, decent, and affordable housing. There are several programs working towards this common goal. They include CAPNCM's **Housing Development** Program, the **Weatherization** Program, **Home Repair** Program, and the **Rental Rehabilitation** Program.

CAPNCM works in partnership with the state and various other community resources to assess our area's greatest needs, with housing always appearing high on that list. Assistance to clients may simply include consultations enabling them to secure the best home at an affordable cost; or it may involve the agency becoming the building/homeowner that is providing an affordable rental home to persons in need of housing.

Community Action Partnership of North Central Missouri has been designated as a "CHDO", or Community Housing Development Organization, by the Missouri Housing Development Commission. This designation is one of only 21 given to agencies across Missouri. CAPNCM is one of the few CHDO's who remain active in developing affordable housing.

Funding for homes and apartments consists of grants, loans, and investments secured from the Missouri Housing Development Commission (MHDC) and other sources, as available. Our Housing Development Program currently provides housing for 115 families.

Applications for rental homes and home repair are always open, but our waiting list can sometimes be quite long! We recommend you simply contact us to see how we might help!

Rentals & Home Repair

Everyone needs a safe, affordable place to call home, and the Housing Development Program works to fill that need. The main goal of Housing Development is to provide families, individuals, the elderly, and the disabled with quality housing options.

New Home Construction

CAPNCM occasionally builds brand new homes within the nine (9) counties. Since 1992, our knowledgeable construction crew has developed low-income rental homes & apartment complexes in partnership with local, state, and federal entities by utilizing grants provided through the Missouri Housing Development Commission.

Home Repair

The goal of the Home Repair Opportunities Program, funded by the Missouri Housing Development Commission, is to serve as an aid to help preserve older homes in our area. The program also assists families to remain in their homes for a greater number of years by keeping the homes in livable condition, longer. The Home Repair Program focuses on lead-risk reduction, emergency repairs, weatherization, and accessibility. This program has rehabilitated over 250 homes in our area since 1997!

Rental Home Management

Rental Home Management Program provides safe and affordable quality rental houses and apartment units to low-income families and single people. CAPNCM currently manages over 100 rental units (both stand-alone homes and apartment complexes)!

Housing Assistance

The Housing Choice Voucher Program exists to assist low-income families, the elderly, and the disabled in affording decent, safe, and sanitary housing in the private market. Housing Assistance is provided on behalf of the family or individual, allowing participants to find their own housing - including single-family homes, townhouses or apartments. Homes are inspected and reviewed regularly to ensure they continue to meet program guidelines.

The Public Housing Agency (PHA) determines eligibility based on gross annual income and family size. The maximum housing assistance amount is generally the lesser of the payment standard minus 30% of the family's monthly adjusted income or the gross rent for the unit minus 30% of monthly adjusted income.

Since the demand for housing assistance often exceeds the limited resources available to HUD and the local housing agencies, long waiting periods are common. In fact, a PHA may close its waiting list when it has more families on the list than can be assisted in the near future. *Our Waiting List could be anytime up to one (1) year.* The PHA will serve those from the wait list in preference order.

Weatherization

The Weatherization Program offers an opportunity, for homeowners and renters alike, to improve the quality of their homes, and save money on heating and cooling bills.



Our Weatherization crews will check a home's insulation, seek out any air leaks throughout the house, look at existing caulking around windows and doors, check the condition of the foundation, and other various minor repairs. The repairs performed on each home differ, and an energy auditor will come to inspect your home before any work begins.

The program offers mostly minor repairs, but it is estimated by the Department of Energy that a savings of 14% annually is realized after the weatherization of a home. Missouri, which imports 83% of its fossil fuels, conserves more than 450,000 barrels of oil annually, as a result of its weatherization efforts. CAPNCM has weatherized over 5,000 homes in the nine (9) county area!

Administration

Aaron Franklin, Executive Director
Amanda Spencer, Development Director
Harry Belvel, Finance Director/IT
Jennifer Farmer, Administrative Services Manager
Audrey Mathews, Receptionist

Housing Assistance

Debbie Dinsmore, HA Director
Christina Taylor, HA Coordinator
Patrice Robertson, HA Inspector

Housing Development

Aaron Franklin, Acting Director
Ryan Miller, Rental Coordinator
Steven Berry, Rental Coordinator
John Woodring, HD Crew Leader

Weatherization

Russell Reeter, WX Director
Bob Baker, WX Crew Leader
Mike Eckert, WX Crew Member
Donnie Fountain, WX Crew Member

Community Services

Sherry Hoerrmann, CS Director
Debbie Cribb, CS Coordinator
Chasidy Boman, CS Representative
Alicia Kidd, Energy Services Coordinator
Ronda Eddy, Energy Services Representative
Gene Schelker, Offender Empowerment Program Case Manager
Traci Fields, Community Organizer

Women's Health Services

Jenny Dean-Batson, WHS Director/Nurse Practitioner
Vicky West, WHS Licensed Clinic Supervisor/Education Coordinator
Linda Baugher, WHS Office/Records Manager
Peggy Mathews, WHS Systems Coordinator

CAPNCM covers
nine (9) core
counties in
rural northern
Missouri & six
additional counties
receive limited
services:

Core Counties

Caldwell
Davies
Grundy
Harrison
Linn
Livingston
Mercer
Putnam
Sullivan

Limited Service Counties

Andrew**
Buchanan**
Carroll*
Clinton**
DeKalb**
Ray*

**Women's Health Services
Clinics offered in these
counties*

*** Section 8 HUD Housing
Program offered in these
counties*

Staff & Service Area



Above: CAPNCM staff helps out at a local food pantry.



Top Right: Community Partner donation to Brookfield Elementary School



Above: Youth Leadership Day 2017, Polo MO, in partnership with the Missouri National Guard.



Above: Bright Futures Gallatin collects toiletry items for students.



Above: Poverty Simulation conducted by CAPNCM in Livingston County.



Left: Pover T. Rex is working hard to make poverty extinct.

Our Numbers

- **1,182** families were helped with housing
- **5,048** households were helped with utilities
- **30** houses were weatherized or rehabbed
- **2,311** senior citizens were assisted
- **2,838** disabled persons were helped
- **2,581** referrals for assistance were made
- **259** youths avoided risk-taking behavior
- **62** individuals found and held a job
- **235** hours of training attended by staff
- **683** volunteer hours were donated to CAPNCM
- **885** individuals received help with medical care
- **36** life skills class sessions were conducted
- **405** partners worked with CAPNCM

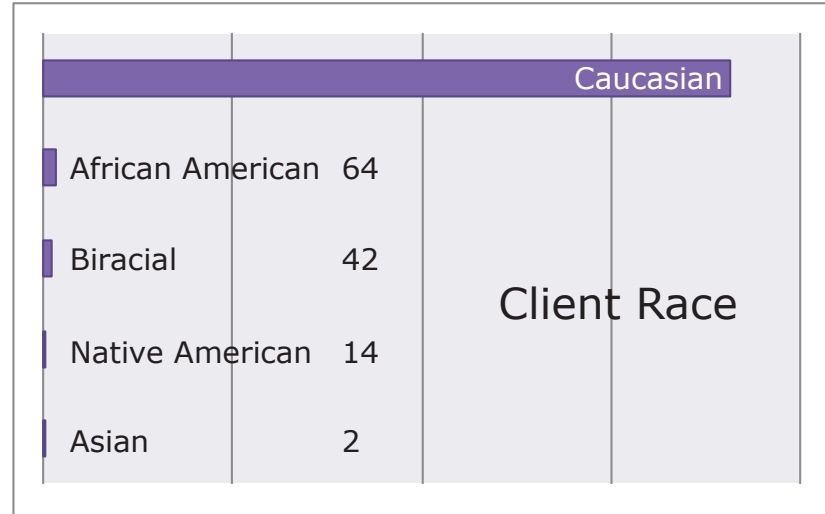
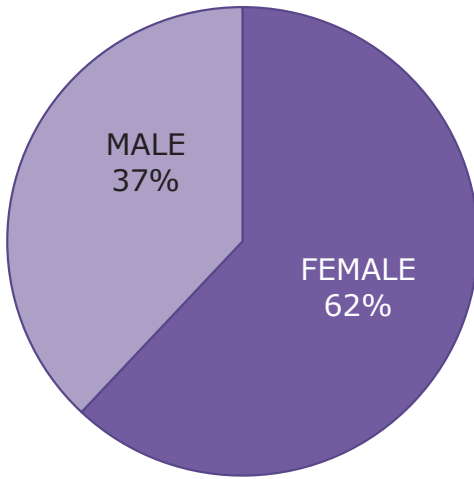
SOCIAL MEDIA

Technology and the internet play a huge role in how we share information with our clients. Our agency maintains a very active presence on numerous social media platforms, sharing photos, links, and even the occasional video. Look for our quarterly e-newsletter, visit our website, and be sure to seek us out on Facebook, Twitter, Instagram, Pinterest, and YouTube!

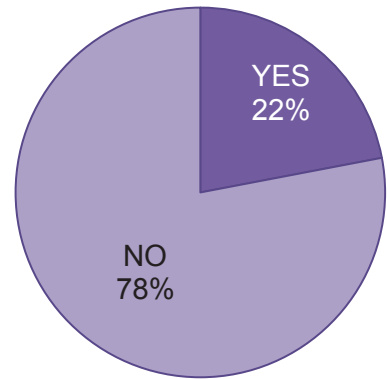


Client Demographics

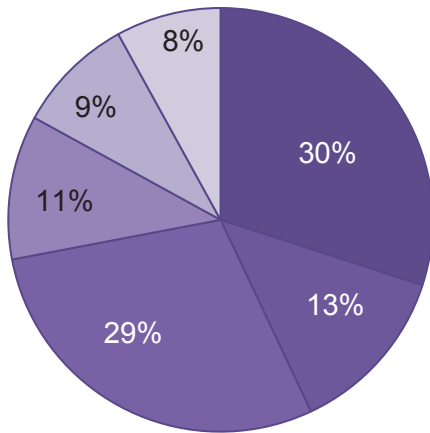
Client Gender



Receiving Disability

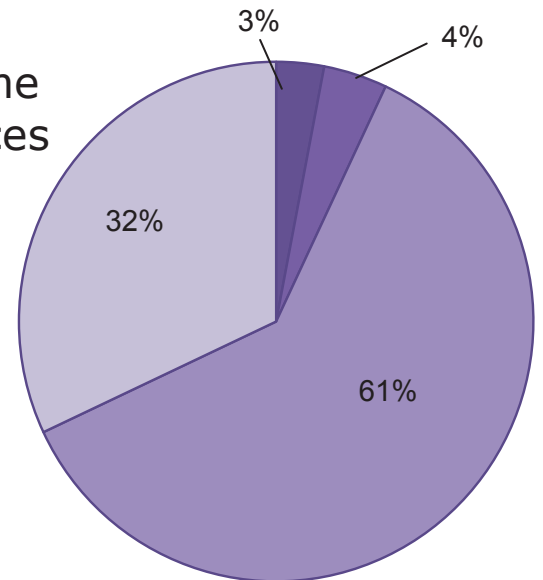


Client Age



17 and Under	30%
18 - 24	13%
25 - 44	29%
45 - 54	11%
55 - 64	9%
65 and Older	8%

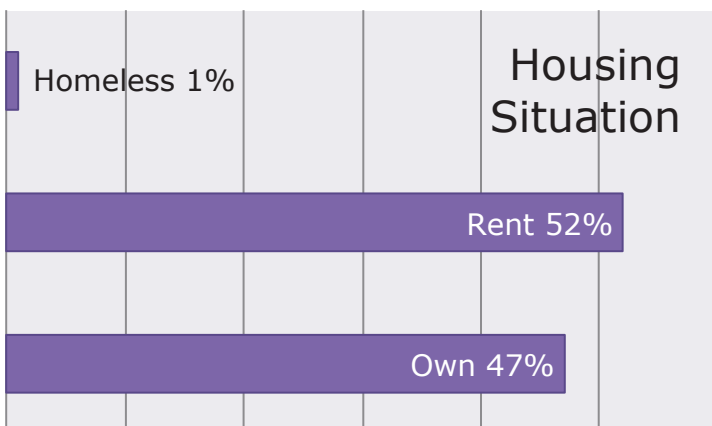
Income Sources



Employment Only	3%
Employment + Other Income Sources*	4%
Other Income + Non-Cash Benefits**	61%
Non-Cash Benefits Only**	32%

* Includes sources such as SSI, SSDI, TANF, Pensions,

** Includes sources such as SNAP, WIC, LIHEAP, etc



FY17 Donors

Grants

Livingston County Community Foundation - \$8000
Louise Zepp Charitable Trust - \$250
Orscheln Foundation - \$250
Shopko Foundation - \$500
United Way of Grundy County - \$1263.47
Walmart of Bethany - \$500
US Bank - \$2000

In-Kind Donations

Direct Relief - \$91901.26
Kansas City MO North FM Group - \$800
ConAgra - \$90
Hy-Vee of Trenton - \$219.35
Smithfield Fresh Pork - \$528.53
Division – Milan
Smithfield Hog Production Missouri - \$34.35
KCP&L - \$200

Fundraisers

Quilt Raffle - \$237

Women's Expo Donors

Bailey Studio, Jon Shannon
Scentsy, Mona Emrich
Rodan + Fields Skin Care, Susan Lange
31 Gifts, Christina Spainhour-George
LuLaRoe, Darla Harris / Ruth Forkner
SeneGence/LipSense, Leatha Hepburn
Damsel in Defense, Angela Foust
Magnabilities, Tash Dowell
Pure Romance, Ginger McGuire
Tupperware, Celia Rodriguez Mares
Finding Fit Coaching, Lisa Huffstutter
Young Living, Deborah Eastin
Perfectly Posh, Hilary Cooksey
KEEP Collective, Whitney Bingham
ItWorks!, Shelby Perkins
Wild Tree, Melissa Jones
Younique, Megan DeVorss
Tastefully Simple, Angela Luna
Homestead Hill & Nursery, Sherry Lambert

Mary & Martha, Gayle Noah
Juice Plus, Hannah Newman
Robertson / Greever, Patrice Robertson
Sherry's Soups & Sandwiches
Barnes Greenhouse, Beth Mack
Bee's Coasters & Etc., Barbara Estabrook
Missouri Family Health Council
Country Sales & Service
Clever Container, Janet O'Neal
The Salvation Army, Lynda Snuffer
Grand River Harmony Chorus
DoTerra, Jenna Johnson
Alsara Vein Clinic, Amanda Brown
Zija International, Angela Woodworth
Norwex, Beth Mack
Mosaic Life Care, Carrie Till
Piphany Clothing, Lee Meurer
Initials Inc., Kayla Graham
Leather Goods, Steve Boswell
Farmers Soapery, Kim Swaney (sales rep)
Usborne Books, Cortney Miller
Lilla Rose, Glenda Stephens
Mary Kay, Mattie Place
Chula Farmers Co-op
Amy Cahndler / American Family
Linn County Health Dept
Crossroads Liquor & Sporting Goods
Double RR Ag LLC
Addison Insurance Services, LLC
Rex Siemer Trucking LLC
The People's Co-op
DJK Construction
Anderson Ford
Sullivan County Title, LLC
Jodie Carpenter
Baughner Angus Farms
Trenton Ready Mix
Uprooted Kitchen & Catering Co.
Batson Fencing
Barnes Baker Auto
Chumbley's Bar & Grill
Dinos Diner
Chula Service

Cox Family Dentistry
 Hawkins Insurance Group
 Trenton Chamber of Commerce
 Wright Memorial Hospital
 Boyer Land Company
 Missouri CAN
 Shippen Auto
 Black Silo Winery
 Green Hills Chiropractic
 Nancy Cook
 Bill Heck
 Arielle Johnson
 Shelley Slack
 Melanie Wilkinson
 Marsha Kennedy
 Mary Sue McCullough
 Brandi Milbourn
 Joyce Ann Schelker

Making A Donation to CAPNCM

Poverty is an issue which affects everyone. It has an impact on individuals, families, and communities alike. Many members of the communities we serve don't realize just how vitally important donations from the public are to our agency. The majority of our current funding comes with very strict guidelines as to how it is allowed to be spent out.

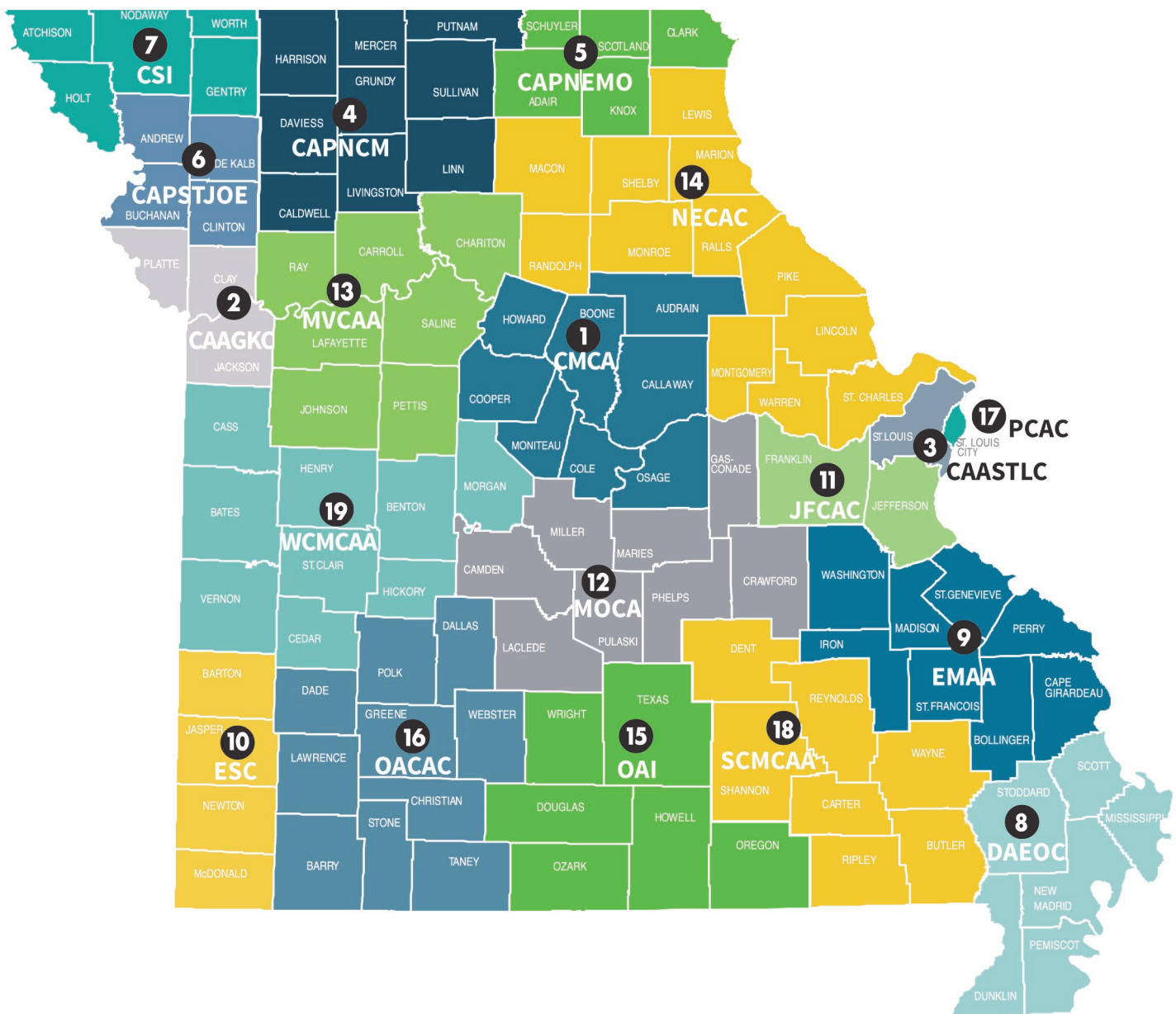
Many individuals and families who do not qualify for programs are struggling to provide for even the most basic necessities. Our staff encounters situations almost daily which do not fit neatly into any predefined state-funded categories. CAPNCM also realizes that now more than ever, communities and Community Action must work together to address these needs.

A donation to CAPNCM is a donation toward the future of **YOUR** local communities and local families. So please, consider making a donation to CAPNCM this year!

Financials

Assets	
Current Assets:	
Cash on Hand	\$ 47.55
Cash in Bank - Unrestricted	322,256.65
Cash in Bank - Restricted	396,207.26
Total Cash	718,511.46
Certificates of Deposit	175,000.00
Receivables, Net	169,798.18
Inventory	1,310.11
Total Current Assets	1,064,619.75
Capital Assets, Net	2,441,893.17
Total Assets	3,506,512.92

Liabilities & Net Assets	
Current Liabilities:	
Accounts Payable	75,592.51
Accrued Payroll	21,469.13
Accrued Payroll Withholdings	7,193.31
Accrued Annual Leave	71,502.45
Tenant Security Deposits	27,441.00
Advances from Grantor	26,707.14
Total Liabilities	229,905.54
Unrestricted Assets	889,428.62
Temporarily Restricted Assets	2,387,178.76
Total Net Assets	3,276,607.38
Total Liabilities/Net Assets	3,506,512.92



1 Central Missouri Community Action (CMCA)

Counties: Audrain, Boone, Callaway, Cole, Cooper, Howard, Moniteau, Osage
 (573) 443-8706
 807B North Providence Road
 Columbia, MO 65203
www.showmeaction.org

2 Community Action Agency of Greater Kansas City (CAAGKC)

Counties: Clay, Jackson, Platte
 (816) 358-6868
 6323 Manchester
 Kansas City, MO 64133
www.caagkc.org

3 Community Action Agency of St. Louis County (CAASTLC)

County: St. Louis County
 (314) 863-0015
 2709 Woodson Road
 St. Louis, MO 63114
www.caastlc.org

4 Community Action Partnership of North Central Missouri (CAPNCM)

Counties: Caldwell, Daviess, Grundy, Harrison, Linn, Livingston, Mercer, Putnam, Sullivan
 (660) 359-3907
 1506 Oklahoma Avenue
 Trenton, MO 64683
www.capncm.org

5 Community Action Partnership of Northeast Missouri (CAPNEMO)

Counties: Adair, Clark, Knox, Scotland, Schuyler
 (660) 665-9855
 215 N. Elson Street
 Kirksville, MO 63501
www.capnemo.org

6 Community Action Partnership of St. Joseph (CAPSTJOE)

Counties: Andrew, Buchanan, Clinton, DeKalb
 (816) 233-8281
 817 Monterey Street
 St. Joseph, MO 64503
www.endpov.com

7 Community Services, Inc. of Northwest Missouri CSI

Counties: Atchison, Gentry, Holt, Nodaway, Worth
(660) 582-3113
1212B South Main
Maryville, MO 64468
www.communityservicesinc.org

8 Delta Area Economic Opportunity Corporation (DAEOC)

Counties: Dunklin, Mississippi, New Madrid, Pemiscot, Scott, Stoddard
(573) 379-3851
99 Skyview Road
Portageville, MO 63873
www.daeoc.com

9 East Missouri Action Agency (EMAA)

Counties: Bollinger, Cape Girardeau, Iron, Madison, Perry, St. Francois, Ste. Genevieve, Washington
(573) 431-5191
403 Parkway Drive
Park Hills, MO 63601
www.eastmoaa.org

10 Economic Security Corporation of the Southwest Area (ESC)

Counties: Barton, Jasper, McDonald, Newton
(417) 781-0352
302 South Joplin Street
Joplin, MO 64802
www.escswa.org

11 Jefferson Franklin Community Action Corporation (JFCAC)

Counties: Franklin, Jefferson
(636) 789-2686
#2 Merchant Dr.
Hillsboro, MO 63050
www.jfcac.org

12 Missouri Ozarks Community Action, Inc. (MOCA)

Counties: Camden, Crawford, Gasconade, Laclede, Maries, Miller, Phelps, Pulaski
1-800-876-3264
306 South Pine Street
Richland, MO 65556
www.mocaonline.org

13 Missouri Valley Community Action Agency (MVCAA)

Counties: Carroll, Chariton, Johnson, Lafayette, Pettis, Ray, Saline
(660) 886-7476
1415 South Odell
Marshall, MO 65340
www.mvcaa.net

14 North East Community Action Corporation (NECAC)

Counties: Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Shelby, St. Charles, Warren
(573) 324-2231
16 North Court Street
Bowling Green, MO 63334
www.necac.org

15 Ozark Action, Inc. (OAI)

Counties: Douglas, Howell, Oregon, Ozark, Texas, Wright
(417) 256-6147
710 East Main
West Plains, MO 65775
www.oaiwp.org

16 Ozarks Area Community Action Corporation (OACAC)

Counties: Barry, Christian, Dade, Dallas, Greene, Lawrence, Polk, Stone, Taney, Webster
(417) 862-4314
215 South Barnes
Springfield, MO 65802
www.oac.ac

17 People's Community Action Corporation (PCAC)

Counties: The City of St. Louis
(314) 367-7848
5701 Delmar Boulevard
St. Louis, MO 63112
www.pcacstl.org

18 South Central Missouri Community Action Agency (SCMCAA)

Counties: Butler, Carter, Dent, Reynolds, Ripley, Shannon, Wayne
(573) 325-4255
Old Alton Road
Winona, MO 65588
www.scmcaa.org

19 West Central Missouri Community Action Agency (WCMCAA)

Counties: Bates, Benton, Cass, Cedar, Henry, Hickory, Morgan, St. Clair, Vernon
(660) 476-2185
106 West 4th Street
Appleton City, MO 64724
www.wcmcaa.org

National Community Action Partnership

1020 19th Street NW, Ste 700
Washington, DC 20036
(202) 265-7546
www.communityactionpartnership.com



CAPNCM

PHONE NUMBERS

Toll Free Phone - 855-290-8544
Local Phone - 660-359-3907
Service Center - 660-359-6863
WHS Toll-Free Phone -
877-611-7600

FAX NUMBERS

Toll Free Fax - 844-503-1872
Trenton Local Fax - 660-359-6619
LIHEAP Local Fax - 660-359-2038
WHS Fax - 660-359-2855

WEBSITES

www.capncm.org
www.greenhillswomenshealth.org

OUR ADDRESS

CAPNCM
1506 Oklahoma Ave
Trenton, MO 64683

OUR SERVICE AREA

Serving the Missouri counties of Caldwell, Daviess, Grundy, Harrison, Linn, Livingston, Mercer, Putnam, and Sullivan; with limited services in Andrew, Buchanan, Carroll, Clinton, DeKalb, and Ray.

COMMUNITY ACTION PROMISE

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

OUR VISION

CAPNCM envisions a world without poverty in which all people have access to necessary resources and are treated with dignity.

OUR MISSION

CAPNCM offers services to individuals to become self-sufficient by empowering them to obtain the resources needed to build strong families & communities.

