



2018

Annual Report

CAPNCM Report

2018



OEP Case Manager for CAPNCM, Gene Schelker, presents a donation to the Trenton PD for the Shop with the Cop program.

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Agency History

On August 20, 1964, President Lyndon B. Johnson signed the Economic Opportunity Act of 1964 into law. This act consisted of social programs to promote the health, education, and general welfare of the poor, and paved the way for what would eventually be known collectively as “Community Action”.

Since its inception in 1965, Community Action Partnership of North Central Missouri (CAPNCM) has been a 501(c)(3) private, non-profit organization focused on assisting low-income individuals/families in their efforts to become more self-sufficient. We provide services and programs designed to help improve financial, physical, and mental standing, all while motivating people to learn how to better help themselves. CAPNCM serves the northern Missouri counties of Caldwell, Daviess, Grundy, Harrison, Linn, Livingston, Mercer, Putnam, and Sullivan. In addition, our agency provides limited women’s health services to Carroll and Ray counties, and additional Section 8 (HUD) housing assistance services to Andrew, Buchanan, Clinton, and DeKalb counties.

In 1965 numerous county-specific agencies were formed as a result of the Economic Opportunity Act. The Livingston County Human Resources Development Corporation was created to serve the residents of Livingston County, and by 1967, that non-profit had grown to also provide services to Linn, Daviess, and Caldwell Counties.

Harrison County Economic Opportunity, Inc. formed in 1965 as well, to serve the residents of Harrison County. Green Hills Area Human Resources Development Corporation, also opened its doors in 1965 to serve the residents of Grundy, Mercer, Putnam, and Sullivan counties. By 1967, these two agencies had merged.

In 1969, these small, county specific agencies joined forces as Green Hills Human Resources Corporation, serving nine Missouri counties under this name for nearly 23 years. In March of 1992, the Board of Directors recognized a need to identify as a “Community Action Agency”, and moved to change the name to Green Hills Community Action Agency.

With the need for consistent messaging across the entire network about the value and role of each Community Action Agency, the Board of Directors, once again approved another name change in June of 2015. On October 1, 2015, Green Hills Community Action Agency (GHCAA) began “doing business as” (DBA) Community Action Partnership of North Central Missouri (CAPNCM), creating alignment with the nationwide movement that is Community Action.

CAPNCM endeavours to make the community aware of the issues encountered by low-income families, and serves as an advocate for the less fortunate by strengthening communications, along with planning and coordinating programs designed to serve the low-income community. For nearly 54 years, CAPNCM has been giving a hand up to people who seek to break the bonds of poverty.

Welcome to CAPNCM....Our Mission and Our People

Welcome to the 2018 edition of our annual report. Each year, the Community Action Partnership of North Central Missouri highlights our efforts through this publication. But like any publication, it is only a slice of the people, programs and services that seek to help those neediest in our region find a pathway to better living. We at CAPNCM connect people in need to resources available within our communities and help those people achieve self-sufficiency.

Within our nine county primary service area, we continue to assist those in need through quality programs. We strive not to be an agency that gives a "hand out," but rather a "hand up." The needs of those from low-income families are every-changing, and we here at CAPNCM work tirelessly to evaluate and modify our efforts based upon those changing needs. However, working to address the needs of those in poverty is never an isolated endeavor, but a collective effort of everyone in the communities we serve- businesses; faith-based organizations; health departments; food pantries; and partnering non-profits! Those that give their time and resources help to increase opportunities for more clients towards sustainable, productive lives.

Year in and year out, we strive to spend our available resources with the utmost efficiency. For every dollar we received in fiscal year 2018, we spent 95 cents on direct programming to our counties across the Green Hills region. We pride ourselves on a long-standing tradition of sound financial practices; a dedicated and passionate staff; and a quality Board of Directors that believe in our core mission! We look forward to further engaging our communities and expanding volunteer opportunities in 2019. It takes a total team effort to serve those most in need across our nine counties. For almost fifty-five years, CAPNCM has been a vital resource to those in our rural communities. We look forward to serving those in need for many more years to come. Wherever there's poverty in the Green Hills region, we'll be there to provide a helping hand!



Christopher A Small, Executive Director



Kristi Allen, Board Chair

Board of Directors

Chair

Kristi Allen

Vice Chair

Allan Seidel

2nd Chair

Gerald Owings

Secretary

Kelley Dowling

Treasurer

Julie McFee

Rex Hibler

Poppy Dockray

Joshua Vance

Joyce Eads

Larry Adams, Jr.

Joe Brinser

Kelley Dowling

Allan Seidel

Rick Smith

Rex Ellis

Kristi Allen

David Mapel, Jr.

Brenda Crawford

Sarah Maloney

Shane Grooms

Julie McFee

Shane Cox

Gerald Owings

Kenneth Purkey

Dianne Hendee

Jackie Morris

Tracy Wheeler

Marvin Meeker

Financials

Assets

Cash on Hand \$47.55

Cash in Bank - Unrestricted 472,501.66

Cash in Bank - Restricted 361,125.32

Total Cash 833,674.53

Certificates of Deposit 150,000.00

Receivables, Net 69,750.42

Promises to Give, Current Portion 50,000.00

Inventory 722.72

Total Current Assets 1,104,147.67

Capital Assets, Net 2,017,117.55

Promises to Give, Long Term Portion 400,000.00

Total Assets 3,521,265.22

Liabilities & Net Assets

Accounts Payable 13,499.79

Accrued Payroll 10,654.78

Accrued Payroll Withholdings 5,191.84

Accrued Annual Leave 46,865.20

Tenant Security Deposits 27,502.50

Advances from Grantor 43,617.15

Total Liabilities 147,331.26

Unrestricted Assets 789,851.28

Temporarily Restricted Assets 2,584,082.68

Total Net Assets 3,373,933.96

Total Liabilities/Net Assets 3,521,265.22

Community Services

All of the following programs are made possible by the Community Services Block Grant (CSBG) Program, which provides assistance to Community Action Agencies for the reduction of poverty, the revitalization of low-income communities, and the empowerment of low-income families and individuals in rural and urban areas to become fully self-sufficient.

Direct Client Services

Our Direct Client Services funds are set aside to help clients through an immediate emergency situation. These funds are a service, provided once annually, that can help clients during an unexpected crisis. During FY18, Direct Client Services were used for rent and utility deposits, gas to get to/from doctor appointments, life-saving prescription medications, dental work, and eyeglasses.

Elderly Services

Elderly Services funds are accessible only to clients 60 or older. This fund supplements our standard Direct Client Services in order to help our elderly population with additional services such as wheelchair ramps. As a part of this program, special funding was also provided for the elderly in the form of a limited number of infrared heaters, fans, and AC units.

Life Skills Classes

Each month during FY18, our agency offered educational classes to our clients covering a wide variety of topics, like building job skills, banking and finances, self-care, enhancing computer proficiency, and more. Our workshops are designed to educate and empower families, giving them the tools to overcome poverty.

Offender Empowerment

The Offender Empowerment Program seeks to assist offenders in finding and retaining gainful employment and secure housing, helping them to once again become productive members of society. Program participants are referred to our office by Probation & Parole, and each client works with staff to develop an individualized case management plan, allowing customized supports to be put in place and encouraging the best path to success.

Community Partnership Fund

The Community Partnership Fund provides up to \$500 to selected organizations within our service area. This program is designed to provide funding and assistance to groups, organizations, and companies that serve low-income individuals and/or families. Our hope is these funds will utilize the strengths and diversity of our community partners to build strong communities.

Information & Resource Distribution

In FY18, our agency set up informational booths at numerous area fairs and events in order to hand out brochures and applications, answer questions, and visit face-to-face with the public. We also have application resource boxes available throughout the counties to make it easier for our clients to access the necessary applications and paperwork for our programs.



CAPNCM Continued Education Scholarships

Open to both traditional and non-traditional students planning to continue their education, our \$1,000 scholarship was available to income-qualified students residing full time within our service area.

Poverty Simulations

These simulations are a unique opportunity to help the community understand what life is like for those living in poverty. Many of the individuals and families in our nine (9) county service area face poverty every day. Participants role play in the lives of low-income families. Family scenarios are given out to participating groups and each family is given time to seek services and support, obtain financial assistance, and simply decide how to spend what little money they have to survive.

Energy Services

The mission of the Low-Income Home Energy Assistance Program (or LIHEAP for short) is to help low income households in meeting their home energy needs. Thousands of families contact CAPNCM for help paying past-due heating and cooling bills. We help households avoid disconnections, pay off balances, afford propane, and even buy wood or pellets for their stoves. We also offer a limited number of air conditioners and/or infrared heaters to elderly or disabled persons in dire need through this funding. LIHEAP offers basic funds for Energy Assistance (EA), as well as Energy Crisis Intervention Program (ECIP) funds for households with disconnection notices for their utilities.

Housing Development / Weatherization

CAPNCM works in partnership with the state and various other community resources to assess our area's greatest needs, with safe and affordable housing always appearing high on that list. CAPNCM's Housing Development and Weatherization department offers several programs to help families find and maintain quality housing.

Weatherization

The Weatherization Program seeks to reduce energy costs for low-income households by increasing the energy efficiency of the homes while ensuring the resident's health and safety. Weatherization offers minor energy saving measures, such as weather-stripping around doors and windows, but also takes the "whole house weatherization" approach that analyzes the building as a whole: exterior, heating and cooling systems, and electrical systems through the completion of an energy audit.

Home Repair

The goal of the Home Repair Opportunities Program, funded by the Missouri Housing Development Commission, is to serve as an aid to help preserve older homes in our area. The program also assists families to remain in their homes for a greater number of years by keeping the homes in livable condition, longer. The Home Repair Program focuses on lead-risk reduction, emergency repairs, weatherization, and accessibility.

Rental Home Management

Rental Home Management Program provides safe and affordable quality rental houses and apartment units to low-income families and single people. CAPNCM currently manages over 100 rental units (both stand-alone homes and apartment complexes)!





Housing Assistance

The Housing Choice Voucher Program exists to assist low-income families, the elderly, and the disabled in affording decent, safe, and sanitary housing in the private market. Housing Assistance is provided on behalf of the family or individual, allowing participants to find their own housing - including single-family homes, townhouses or apartments. Homes are inspected and reviewed regularly to ensure they continue to meet program guidelines.

The Public Housing Agency (PHA) determines eligibility based on gross annual income and family size. The maximum housing assistance amount is generally the lesser of the payment standard minus 30% of the family's monthly adjusted income or the gross rent for

the unit minus 30% of monthly adjusted income.

Since the demand for housing assistance often exceeds the limited resources available to HUD and the local housing agencies, long waiting periods are common. In fact, a PHA may close its waiting list when it has more families on the list than can be assisted in the near future. *Our Waiting List could be anytime up to one (1) year.* The PHA will serve those from the wait list in preference order.

Women's Health Services

Women's Health Services hosts daytime and evening clinics across 10 counties, which are open to all people, regardless of financial situation, age, race, or gender. At these clinics, women can receive monthly birth control pills, annual exams, family-planning information, and other related services, like STD screening and general reproductive health care. All clinics are income-based and use a sliding fee scale, offering complete privacy and attentive care for any number of reproductive issues. Men are welcome to attend clinic as well, with several services targeted toward male reproductive issues and their treatment.





Administration

Christopher Small, Executive Director
Harry Belvel, Finance Director/IT
Jennifer Farmer, Administrative Services Manager
Nikkita Link, Receptionist

Housing Assistance

Debbie Dinsmore, HA Director
Christina Taylor, HA Coordinator
Patrice Robertson, HA Inspector

Housing Development / Weatherization

Russell Reeter, Director
Alicia Roy, HD/WX Coordinator
Mike Eckert, Maintenance Coordinator
John Woodring, HD Crew Leader
Bob Baker, WX Crew Leader
Donnie Fountain, WX Crew Member

Community Services

Sherry Hoerrmann, CS Director
Debbie Cribb, CS Coordinator
Chasidy Boman, CS Representative
Traci Fields, Community Organizer
Ronda Simpson, Energy Services Representative
Audrey Reeter, Energy Services Processor
Felicia Terhune, Energy Services Support
Gene Schelker, Offender Empowerment Program Case Manager

Women's Health Services

Jenny Dean-Batson, WHS Director/Nurse Practitioner
Vicky West, WHS Licensed Clinic Supervisor/Education Coordinator
Linda Baugher, WHS Office/Records Manager
Peggy Mathews, WHS Systems Coordinator

CAPNCM covers
nine (9) core
counties in
rural northern
Missouri & six
additional counties
receive limited
services:

Core Counties

Caldwell
Daviess
Grundy
Harrison
Linn
Livingston
Mercer
Putnam
Sullivan

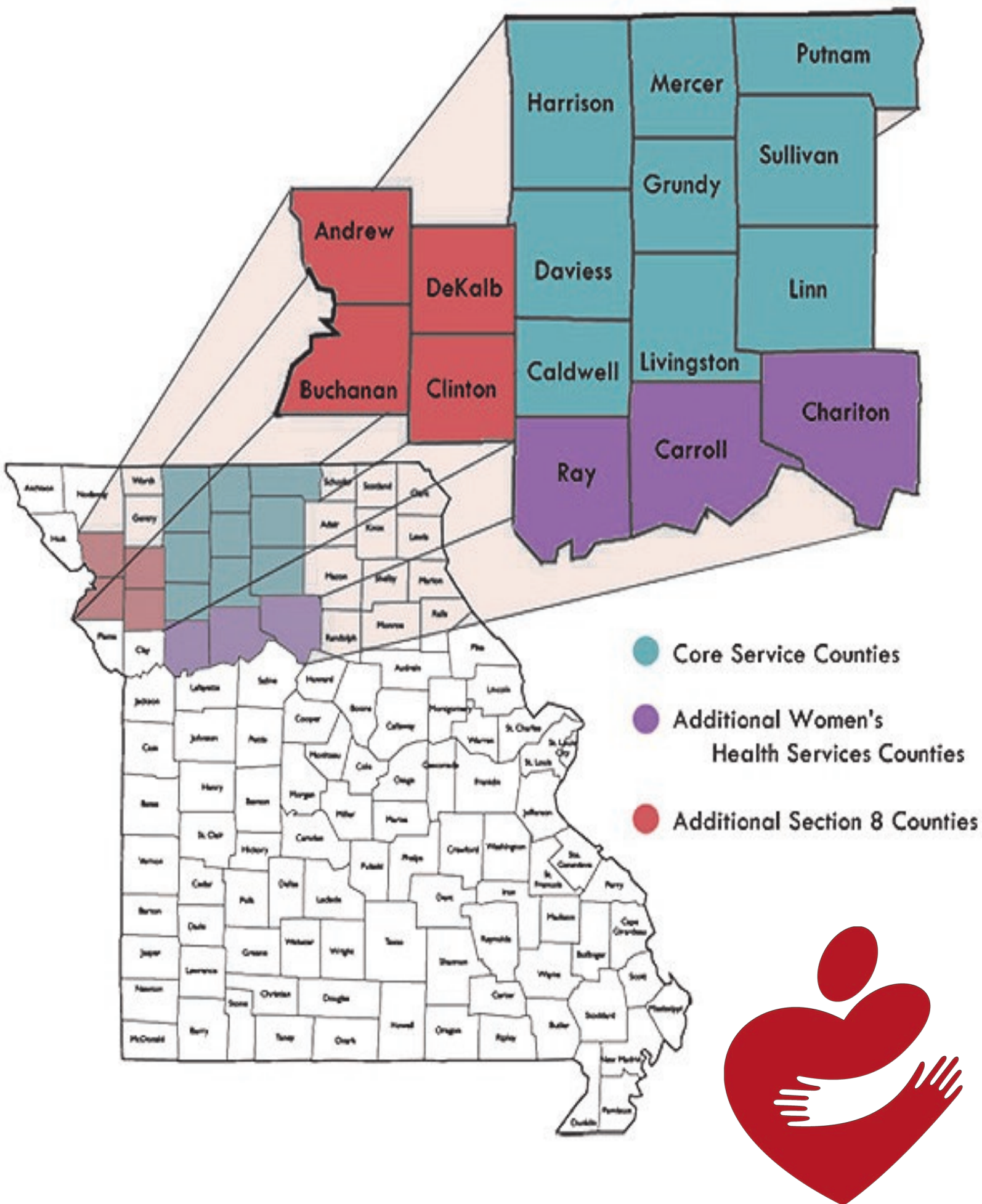
Limited Service Counties

Andrew**
Buchanan**
Carroll*
Clinton**
DeKalb**
Ray*

**Women's Health Services
Clinics offered in these
counties*

*** Section 8 HUD Housing
Program offered in these
counties*

Staff & Service Area



Our Numbers

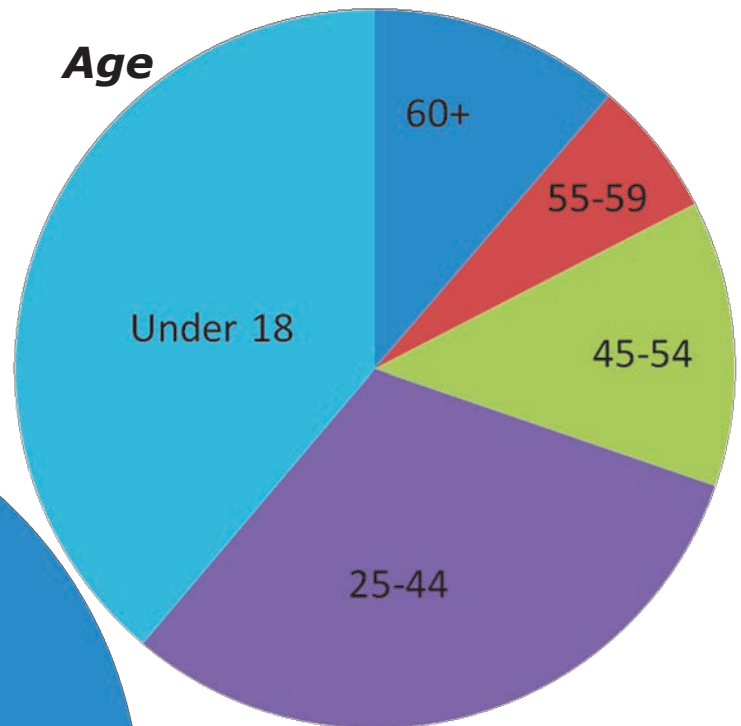
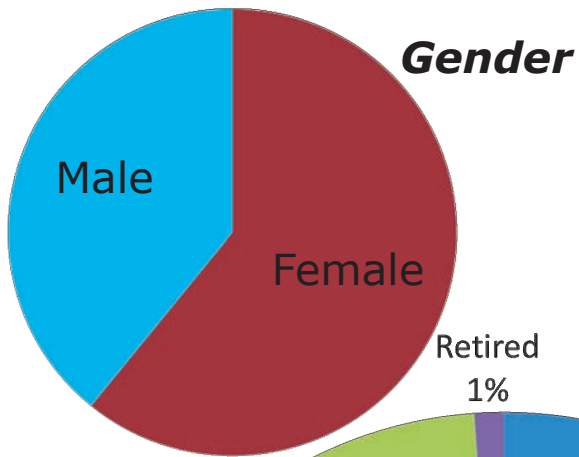
- **1,182** families were helped with housing
- **5,048** households were helped with utilities
- **30** houses were weatherized or rehabbed
- **2,311** senior citizens were assisted
- **2,838** disabled persons were helped
- **2,581** referrals for assistance were made
- **259** youths avoided risk-taking behavior
- **62** individuals found and held a job
- **683** volunteer hours were donated to CAPNCM
- **885** individuals received help with medical care
- **36** life skills class sessions were conducted
- **405** partners worked with CAPNCM

Social Media

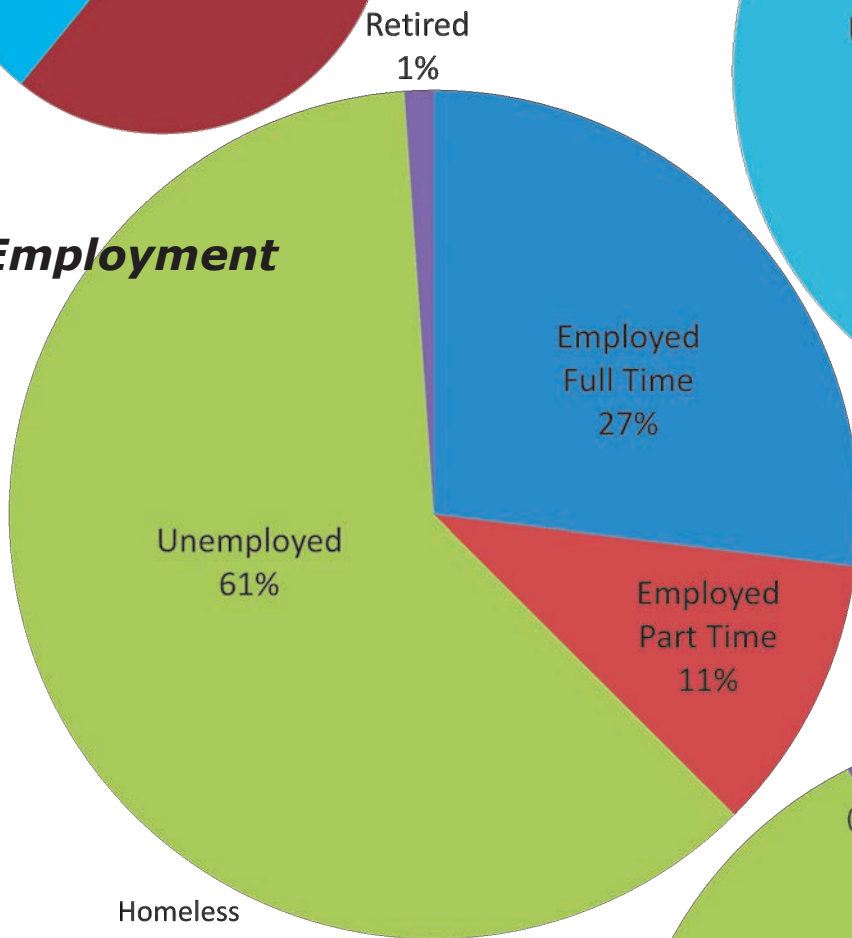
Technology and the internet play a huge role in how we share information with our clients. Our agency maintains a very active presence on numerous social media platforms, sharing photos, links, and even the occasional video. Look for our quarterly e-newsletter, visit our website, and be sure to seek us out on Facebook, Twitter, Instagram, Pinterest, and YouTube!



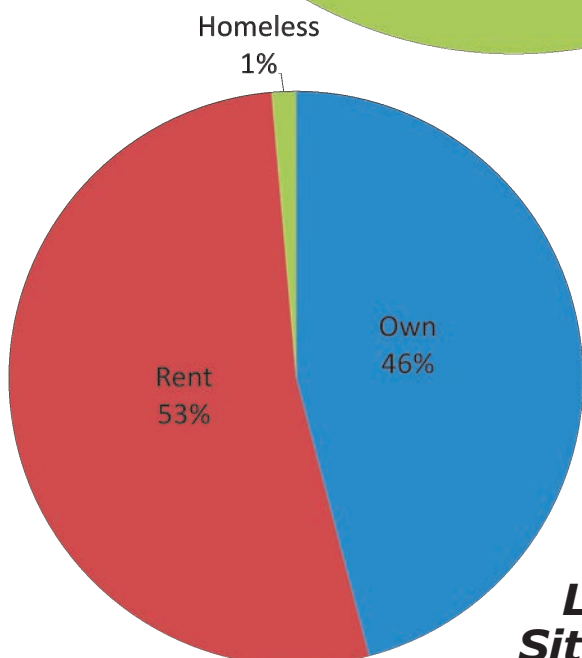
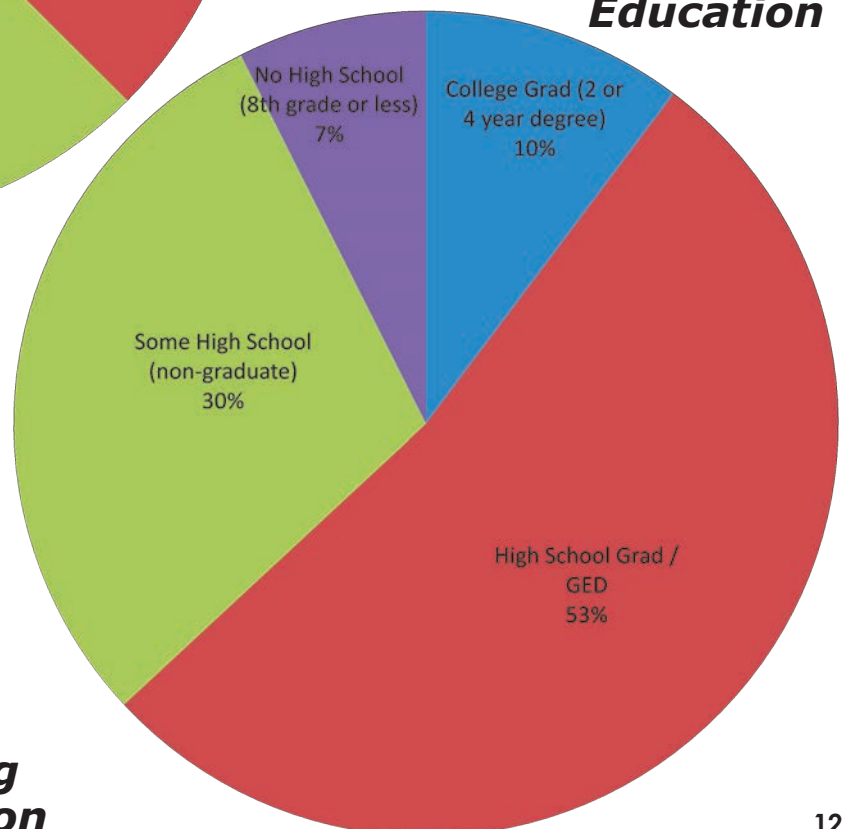
Client Demographics

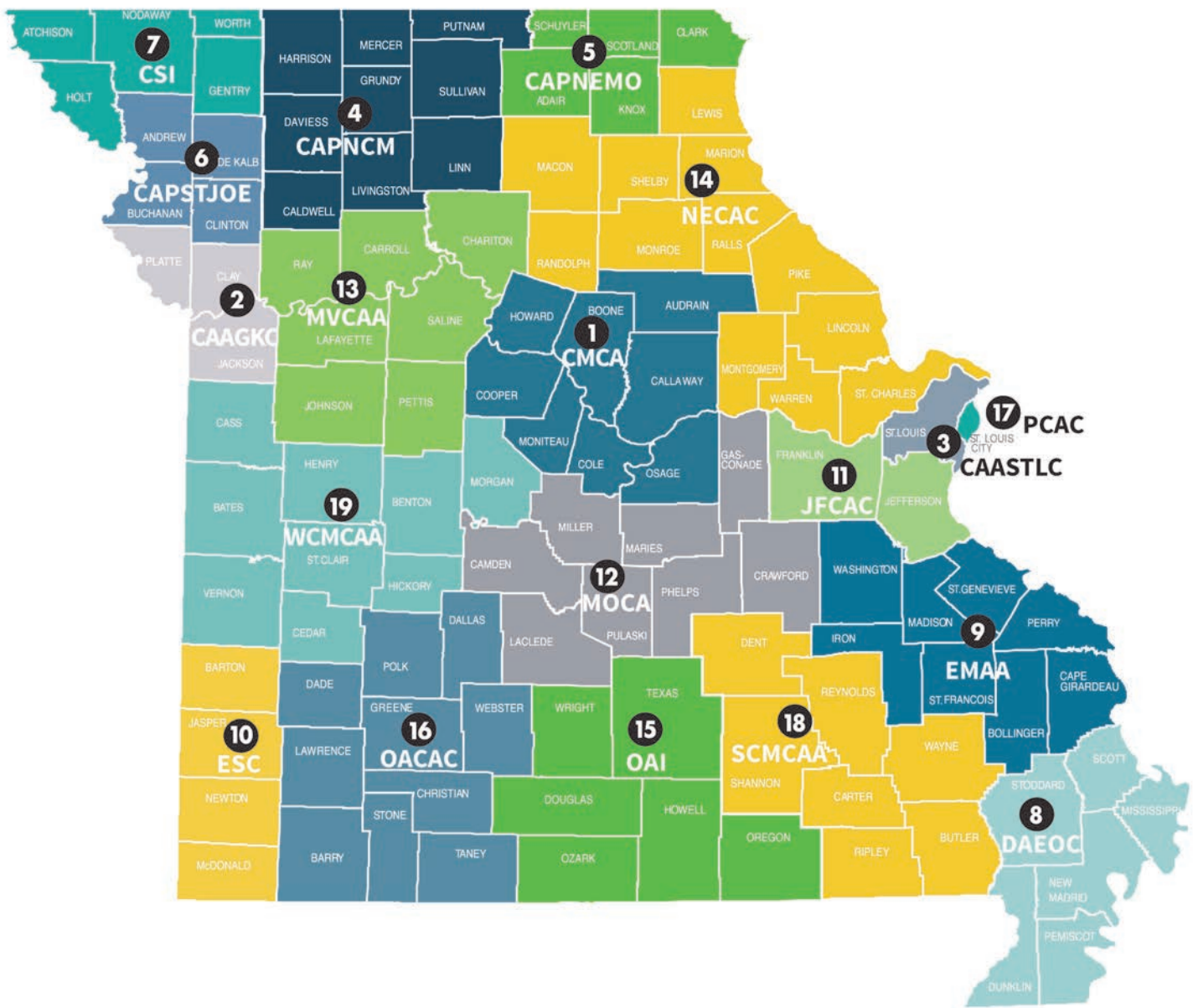


Employment



Education





**1 Central Missouri
Community Action (CMCA)**

Counties: Audrain, Boone,
Callaway, Cole, Cooper, How-
ard, Moniteau, Osage
(573) 443-8706
807B North Providence Road
Columbia, MO 65203
www.showmeaction.org

**2 Community Action Agen-
cy of Greater Kansas City
(CAAGKC)**

Counties: Clay, Jackson, Platte
(816) 358-6868
6323 Manchester
Kansas City, MO 64133
www.caagkc.org

**3 Community Action
Agency of St. Louis County
(CAASTLC)**

County: St. Louis County

(314) 863-0015
2709 Woodson Road
St. Louis, MO 63114
www.caastlc.org

**4 Community Action Part-
nership of North Central
Missouri (CAPNCM)**

Counties: Caldwell, Daviess,
Grundy, Harrison, Linn, Living-
ston, Mercer, Putnam, Sullivan
(660) 359-3907
1506 Oklahoma Avenue
Trenton, MO 64683
www.capncm.org

**5 Community Action
Partnership of Northeast
Missouri (CAPNEMO)**

Counties: Adair, Clark, Knox,
Scotland, Schuyler
(660) 665-9855
215 N. Elson Street

Kirkville, MO 63501
www.capnemo.org

**6 Community Action
Partnership of St. Joseph
(CAPSTJOE)**

Counties: Andrew, Buchanan,
Clinton, DeKalb
(816) 233-8281
817 Monterey Street
St. Joseph, MO 64503
www.endpov.com

**7 Community Services, Inc.
of Northwest Missouri CSI**

Counties: Atchison, Gentry,
Holt, Nodaway, Worth
(660) 582-3113
1212B South Main
Maryville, MO 64468
www.communityservicesinc.org

8 Delta Area Economic Opportunity Corporation (DAEOC)

Counties: Dunklin, Mississippi, New Madrid, Pemiscot, Scott, Stoddard

(573) 379-3851

99 Skyview Road

Portageville, MO 63873

www.daeoc.com

9 East Missouri Action Agency (EMAA)

Counties: Bollinger, Cape Girardeau, Iron, Madison, Perry, St. Francois, Ste. Genevieve, Washington

(573) 431-5191

403 Parkway Drive

Park Hills, MO 63601

www.eastmoaa.org

10 Economic Security Corporation of the Southwest Area (ESC)

Counties: Barton, Jasper, McDonald, Newton

(417) 781-0352

302 South Joplin Street

Joplin, MO 64802

www.escswa.org

11 Jefferson Franklin Community Action Corporation (JFCAC)

Counties: Franklin, Jefferson

(636) 789-2686

#2 Merchant Dr.

Hillsboro, MO 63050

www.jfcac.org

12 Missouri Ozarks Community Action, Inc. (MOCA)

Counties: Camden, Crawford, Gasconade, Laclede, Maries, Miller, Phelps, Pulaski

1-800-876-3264

306 South Pine Street

Richland, MO 65556

www.mocaonline.org

13 Missouri Valley Community Action Agency (MVCAA)

Counties: Carroll, Chariton, Johnson, Lafayette, Pettis, Ray, Saline

(660) 886-7476

1415 South Odell

Marshall, MO 65340

www.mvcaa.net

14 North East Community Action Corporation (NECAC)

Counties: Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Shelby, St. Charles, Warren

(573) 324-2231

16 North Court Street

Bowling Green, MO 63334

www.necac.org

15 Ozark Action, Inc. (OAI)

Counties: Douglas, Howell, Oregon, Ozark, Texas, Wright

(417) 256-6147

710 East Main

West Plains, MO 65775

www.oaiwp.org

16 Ozarks Area Community Action Corporation (OACAC)

Counties: Barry, Christian, Dade, Dallas, Greene, Lawrence, Polk, Stone, Taney, Webster

(417) 862-4314

215 South Barnes

Springfield, MO 65802

www.oac.ac

17 People's Community Action Corporation (PCAC)

Counties: The City of St. Louis

(314) 367-7848

5701 Delmar Boulevard

St. Louis, MO 63112

www.pcacstl.org

18 South Central Missouri Community Action Agency (SCMCAA)

Counties: Butler, Carter, Dent, Reynolds, Ripley, Shannon, Wayne

(573) 325-4255

Old Alton Road

Winona, MO 65588

www.scmcaa.org

19 West Central Missouri Community Action Agency (WCMCAA)

Counties: Bates, Benton, Cass, Cedar, Henry, Hickory, Morgan, St. Clair, Vernon

(660) 476-2185

106 West 4th Street

Appleton City, MO 64724

www.wcmcaa.org

CAPNCM

PHONE NUMBERS

Toll Free Phone - 855-290-8544
Local Phone - 660-359-3907
Service Center - 660-359-6863
WHS Toll-Free Phone -
877-611-7600

FAX NUMBERS

Toll Free Fax - 844-503-1872
Trenton Local Fax - 660-359-6619
LIHEAP Local Fax - 660-359-2038
WHS Fax - 660-359-2855

WEBSITES

www.capncm.org
www.greenhillswomenshealth.org

OUR ADDRESS

CAPNCM
1506 Oklahoma Ave
Trenton, MO 64683

OUR SERVICE AREA

Serving the Missouri counties of Caldwell, Daviess, Grundy, Harrison, Linn, Livingston, Mercer, Putnam, and Sullivan; with limited services in Andrew, Buchanan, Carroll, Clinton, DeKalb, and Ray.

COMMUNITY ACTION PROMISE

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

OUR VISION

CAPNCM envisions a world without poverty in which all people have access to necessary resources and are treated with dignity.

OUR MISSION

CAPNCM offers services to individuals to become self-sufficient by empowering them to obtain the resources needed to build strong families & communities.

